

Our Services

Adult Social Care

Xyla Health and Social Services is one of the largest commissioned providers of managed social work services in the UK. We work with Local Authorities, Health Trusts and the private sector to make a positive, lasting impact on people and communities nationwide.

We've worked with over 45 Local Authorities in the last 7 years, delivering expert case management, assessment and review services to over 30,000 service users.

Our Services Include:

- Care Act Reviews, Reassessments and Initial Assessments
- Deprivation of Liberty Safeguards (DoLS)
- Occupational Therapy Assessments
- Physiotherapy Assessments
- COP DoLS (Court of Protection DoLS)
- Case File Audits

Contact us to discuss our fully managed services, and benefit from:

- Managed outcomes
- Clear budgeting and timescales
- Solutions tailored to your organisation
- Excellent service with a track record of delivery

30k+

Adult Services
assessments
completed

93%

Acceptance
rate on first
submission

What can we do for you?

Start the conversation by calling

0161 238 7485, or email

info@xylahealthsocial.com



Deprivation of Liberty Safeguards

At Xyla Health and Social Services, we've completed over 16,000 applications since 2015.

We are one of the largest providers of outsourced DoLS services in the UK, covering the full service from Mental Health Assessment, Best Interests Assessment, Form 3/4 Quality Assurance and preparation of Form 5s for authorisation.

From the point of referral to our services to completion, on average we turnaround applications over 8.5x quicker than the national average.

COP DoLS

We are completing COP DoLS cases across the UK on behalf of Local Authorities, utilising highly-qualified social workers and Best Interests Assessor. We provide;

- Fully prepared legal packs, ready for court, including the COP3, COPDOL11 and COP24
- Liaison with all relevant parties and professionals
- Quality Assurance to the Authority's standards prior to submission.

Care Act Reviews, Reassessments and Initial Assessments

Since 2016, we have conducted over 9,000 Care Act Reviews, reassessments and initial assessments. Our services have:

- Supported Local Authorities to reduce their waiting lists.
- Utilised strengths-based approaches focusing on a person-centered outcomes to review and assessments.
- Provided Councils and Providers with clear support plans based around the service user's best interest.

Case file audits

Our work with over 9,000 adult social care packages has provided expert case auditing to Local Authorities nationwide. We deliver:

- Value for Money (VfM) assessment of provision, identifying trends, themes and patterns in regards to commissioned packages, staff training and local and regional support offers.
- Strengths-based quality assurance and RAG Rating (aligned to the Care Act and Social Services and Wellbeing Act) focused on identifying innovation, quality and compliance
- Tailored feedback, action planning and recommendations on each case back to the Case Manager for consideration and overall summary report for key stakeholders.

Occupational Therapy and Physiotherapy Assessments

We have completed more than 2,000 Occupational Therapy and Physiotherapy assessments across previous projects, using our extensive network of qualified therapists. We're able to support with assessments for both local authorities and NHS trusts to identify the practical support needed to empower individuals to regain/gain independence, improve resilience and reduce dependency on formal services. We can provide:

- Community OT & Physio assessments visiting the individual at home to assess the environment and make plans for any necessary equipment and/or adaptations to allow the individual to remain independent within their home.
- Mobility / Falls Assessments / Maximising Independence helping maintain independence for the individual and reduce the risk of injury, as falls and decreased mobility are most prevalent reasons for accidents in the home environment.