

focusgov.

Digital Day Service

Helping individuals
lead empowered and
independent lives



Digital Day Service

We are focusgov and we have been partnering with local authorities to deliver digital transformation within social care since 2011.

The Digital Day Service helps local authorities recreate community activities through a secure digital platform, and enables vulnerable people to stay socially active and engaged safely from their own homes.

The Service brings the potential for significant benefits: vastly reduced social isolation, increased health and wellbeing, support for early intervention and dramatic savings in council spend. It has been built in partnership with a local authority social care team and has a wide range of applications and use cases.



Moderated virtual cafe for real-time chats and conversations



Gain feedback on classes, events and activities to shape future service delivery



Stream live activities, events, classes and other sessions



ISO27001, ISO9001 and Cyber Essentials certified supplier.



Involve third parties including NHS trusts, GPs and Care Homes



Ensure vulnerable people can access local services in a way that best suits their needs



Build a Library of useful films and videos



Increase accessibility of services beyond traditional 'office opening hours'



User registration and group management



Reduce social isolation and empower residents to remain independent



Customised to your organisation to encourage collaboration and conversation



Improve digital inclusion



Available on the GCloud13 Digital Marketplace



Safeguarding and privacy features such as security controls to monitor usage and prevent misuse

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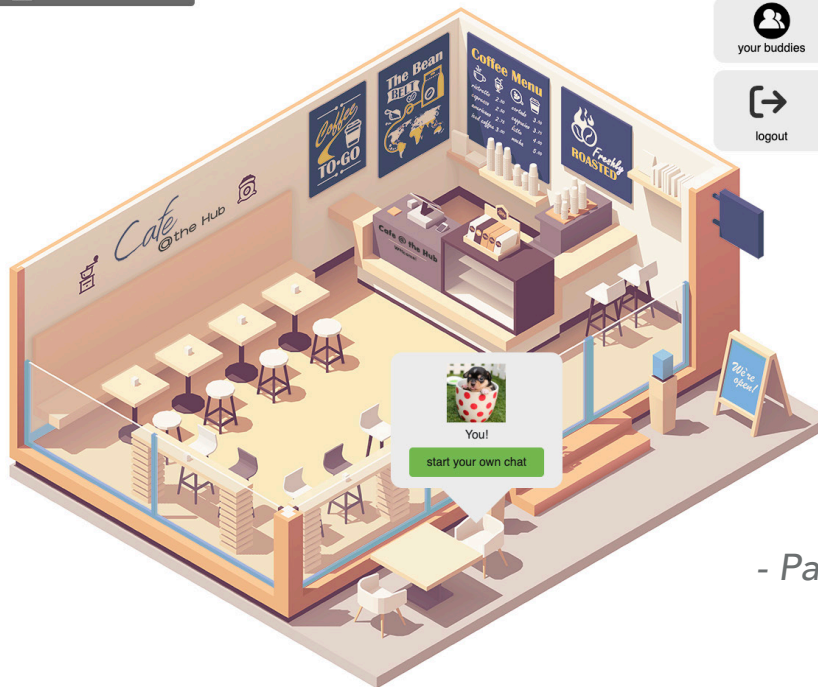
A very useful and innovative tool for Community Hubs, especially in widening access to mainstream activities via a digital platform so we can reach more people who would otherwise not be able to access our services.

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- Hartlepool Council

Start a chat in the café

List view Cafe view (this view)



“

Very easy to access, straightforward and very accessible to use

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- Pat, Digital Day Service User
Hartlepool Council

How the Digital Day Service will help

Reduce social isolation through a digital café, allowing users to catch up with friends on a video call.

Ease of access to services and 24/7 access to a resource's library, including recorded sessions

Increased take up of services and support, through one-to-one **calls with experts and online group events**.

Increased choice **enabling people to have control over their lives**, improving outcomes. Helping you to shape the future of your service.

A safe, secure and controlled online environment in which to build a community.

Designing great digital services for...



Proud to partner with local authorities across the UK

Other digital products available include:

- Care Leavers App
- SEND Local Offer
- Family Services Directory
- Early Help App
- Digital Community Platform
- App and Website Accessibility Audit
- Special educational needs and disabilities information, advice and support service (SENDIASS)

Get in touch



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ISO 9001, ISO 27001.