

Joining Cifas, The UK's Fraud Prevention Community

2023 Edition

Leading The Fight Against Financial Crime By Sharing Data, Intelligence And Learning



Who Are We?

Cifas is the UK's fraud prevention community. We lead the fight against fraud by sharing data, intelligence and learning. Our community is drawn from all sectors, working together to stop fraud.

When you join Cifas, you will contribute to and benefit from the UK's largest databases of fraud risk data and intelligence. You will have access to thousands of like-minded professionals and experts who freely share their knowledge and expertise to fight fraud and protect organisations and the public.

We are committed to the principle of collaboration, which connects and drives our community, and enables the sharing of:

Data

We enable the secure sharing of high quality, trusted data to fight fraud. Our databases are the most comprehensive and diverse sources of fraud risk data in the UK.

Intelligence

We provide dynamic intelligence and cutting edge fraud prevention tools that inform the threat picture and strengthen the community against fraud. We drive research and build connections in a safe and secure environment.

Learning

We are the home of accredited education and trusted training. We share our knowledge and expertise with our community to combat fraud.

For over 30 years the success of Cifas has been underpinned by our trusted, legal and secure databases, delivered via a real-time technology platform and innovative tools, and supported by strong information governance.

Because of Cifas, our fraud prevention community collectively saves over one billion pounds in prevented fraud losses every year, and protects countless individuals from falling victim to fraud.

Cifas will always be there to seek out and stop fraud. When you join Cifas, you join the most effective defence against fraud in the UK.

Our Memberships

Cifas leads the fight against fraud by enabling organisations to share data, intelligence and learning across the sectors - underpinned by our core principle of collaboration.

Because our strength grows with the breadth and diversity of our community, our memberships are designed to ensure that any organisation that can benefit from and be of benefit to the community, can do so.

1. Data Sharing Membership

If your organisation owns first and third party fraud risk data, then you are eligible for Data Sharing Membership and can access the National Fraud Database (NFD) and, if you choose, the Enhanced Internal Fraud Database (EIFD).

Hundreds of thousands of records are added to the NFD every year. This data and intelligence is shared in real time and online: 24 hours a day, seven days a week.

The NFD is simple and effective. All members record instances of fraudulent conduct against their organisation to the NFD, enabling other members to search against their data. When members match against data on the NFD and confirm fraudulent conduct, they file their own case.

2. Data Sharing (Enhanced Internal Fraud) Membership

If your organisation owns employee and job applicant data, or recruits and vets potential employees for organisations, then you are eligible for Enhanced Internal Fraud Data Sharing Membership and can access the Enhanced Internal Fraud Database (EIFD).

The EIFD is the only database in the UK that records instances of dishonest conduct by job applicants and employees, helping employers and recruiters identify potential threats to their organisation. As part of your membership, relevant search results from the NFD can also be returned.

3. Intelligence Membership (Community Membership)

An Intelligence membership (known as Community membership) enables organisations who don't have data to share, to be part of the UK's fraud prevention community and share their intelligence, knowledge and expertise, as well as benefit from others within the community. Intelligence members access our Intelligence and Forum areas in The Portal, our secure digital gateway.



Scan to find out more about Cifas NFD Data



Scan to find out more about Cifas EIFD Data



Scan to find out more about Cifas Intelligence membership

Products & Services

Data



Facial Matching

Facial Matching allows you to upload an image as part of your search and identify cases that are linked by the same face - whether in the same document, or different documents.



CaseLink

CaseLink is a powerful tool that shows you wider connections between fraud risk cases, helping you gain the maximum benefit from the wealth of data in the NFD.



Enhanced Analytics

By analysing search data in real time Enhanced Analytics identifies and alerts you to patterns that suggest identity fraud.



Proactive Alerts

Proactive Alerts are actionable intelligence reports that highlight areas of risk to your business, giving you earlier warnings to help you reduce your exposure, and losses.



Batch Search

Save time and resource - perform multiple searches by uploading your cases in a single file for automatic filing.



Filtering

Screen results based on the risk appetite or priorities of your organisation, by using our filtering tool to only see the matches you want.

Our databases, the National Fraud Database and the Enhanced Internal Fraud Database, are the largest and most comprehensive sources of fraud risk data in the UK. We continually develop innovative tools to enable our members to interrogate our data and maximise its benefits.



Location Based Alerts

Location Based Alerts use geographical data to search the immediate area around your customer or applicant address, and warn you if multiple third party frauds have recently occurred in that location.



Autofile

Automate the filing, amending and deleting of fraud risk cases to free up resources, improve quality control, and allow your fraud teams to focus on uncovering more fraud, approving more applicants and increasing business.



Esprit

Cutting edge business intelligence in an easy to use and clear dashboard that allows you to interrogate and analyse your filing data, spot areas of improvement, and maximise your use of Cifas.



Digital Fraud Checks

Digital Fraud Checks are designed to help organisations detect fraudulent conduct more effectively. Submit the information you want to check, and receive a response within 24 hours.



Trusted Third Party Data Sets

Our trusted data is rich in depth and diversity, and we constantly search for new fraud risk data that can help the UK's fraud prevention community.

Products & Services Intelligence

The Cifas Portal is how our members access all our products and services. It is the secure digital gateway to the UK's fraud prevention community, and the epicentre of fraud intelligence. With a single sign on, members can access all the benefits of their membership.

There are four key areas:

Intelligence Intelligence provides members with timely insight and alerts, including the Daily Intelligence Briefing - curated from the updates we get from law enforcement, our latest stats and analysis, and real-time conversations in the Forum.	The Forum The Forum connects the UK's fraud prevention community at any time, from anywhere in the country. Members create an online profile to share best practice, seek advice and network.
Investigation Investigations contains the tools and technology needed to conduct successful investigations, including FIND, our data platform; Digital Fraud Checks, and our Member Register.	Help Frequently Asked Questions, guidance, technical support and intelligent search.

Intelligence Products

Our intelligence team regularly produce high quality and informative intelligence products. These range from our Weekly Intelligence Briefing and Fraud Threat Alerts to our annual Strategic Intelligence Assessment which is key to understanding the challenges and threats we face as a community.

Digital Fraud Checks

Digital Fraud Checks are designed to help organisations detect fraudulent conduct more effectively. Simply submit the information you want to check, it is then sent to the relevant organisation and you should receive a response within 24 hours. During the pilot of this service over £3 million in fraudulent conduct has been prevented.

Products & Services Community

We create, encourage and support multiple opportunities for our community to come together online and in person to share best practice, exchange lessons learned, and connect with like-minded professionals.

Regular Events Cifas regularly brings together fraud and financial crime professionals from the fraud prevention community to discuss key issues and themes through the year, and hear from high profile guest speakers.	Member Forum The Member Forum covers everything from the detail to the bigger picture, from workshops on filing cases to listening to industry thought leaders. Gain the skills and knowledge to maximise your use of Cifas and our products and services.
BSWPs Business Sector Working Parties are designed to help members discuss a range of topics amongst each other including discussion of current trends, sharing of information, or to bring forward issues	OFIGs The Organised Fraud and Intelligence Group brings together members, Cifas experts, law enforcement and government, to collaborate and share information.

OFIG Meetings

OFIG meetings are an invaluable forum for our members to share information about fraud threats, trends, enablers, and MO's affecting organisations. They provide attendees with opportunities to engage with like-minded professionals from across the sectors as well as Cifas experts and representatives from law enforcement.

Cifas

Learning

Fraud and Cyber Academy

Cifas Fraud and Cyber Academy is the home of accredited education and trusted training. We enable organisations to develop the skilled and expert workforce they need to fight fraud and empower individuals to build a recognised and tailored career path in fraud prevention and investigation.

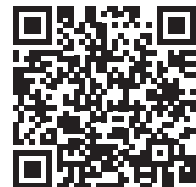
We work in collaboration with respected academic institutions and industry organisations to develop and deliver our regulated qualifications. Our trusted training is delivered by established industry experts in their field.



**View our
full range
of Academy
courses**

Bespoke training and consultancy

Additionally, our Academy experts work with a range of national and international organisations to design and deliver bespoke training for teams – from half day introductory courses to tailored certifications. From the UK to Dubai to Pakistan to Tanzania, our clients are drawn from all over the world and our training takes place both online and in the classroom.



**Learn more
about how
we can help**

TESTIMONIALS

“Cifas Fraud and Cyber Academy is absolutely transformational in the way that we set about tackling fraud.”

“Courses are practical and hands-on as well as theoretical; one of the really valuable things is that they offer accredited qualifications.”

Cifas Digital Learning

Your people are your first line of defence against fraud. With the right training, anyone can protect themselves and their organisation. Without it, anyone can become the weakest link.

A living, learning environment

Apollo is our digital learning environment that delivers universal training to your entire organisation, making them your first line of defence against fraud. A shining meta city complex, where gripping narratives and immersive interactivity help your people understand and recognise the fraud key threats they face in their personal and working lives. Supported by LIA, Apollo's omnipresent virtual assistant, they will come face to face with the criminals and their victims, and uncover the hidden fraud and corruption that stalks Apollo's workplaces.



Experiential Learning

Inspire true behavioural change, not 'tick box' memorisation



Minutes, not hours

The key threats are shown, not told, in minutes



Immersive Storytelling

A helicopter at dusk. A new apartment. A chance encounter. Live, work, interact - learn



Universally Accessible

Install on your own system or access through our secure platform

World class digital learning to fight fraud

Cifas digital learning is designed for all organisations - from small businesses to multi-national corporations, from commercial to public sector. Sector specific versions are available for the finance and banking, insurance, telecommunications, public sector and retail sectors. For industries outside those sectors, carefully selected generic case studies and intelligence mean your learning is just as relevant and valuable.



Find out more
about digital
learning

The Joining Process

Make an Enquiry

When you make an enquiry to Cifas your first contact will be with our Fraud Consultants. They will talk with you and help identify how we can best work together. This will involve explaining our membership options, the products we offer, and the costs involved. During this period the Fraud Consultants can also talk to you about arranging proof of concepts, or exploring the different ways to access use our services, like building an API.

Paperwork

If you decide to say yes, and move forward with joining Cifas the next step is to complete some paperwork. Don't worry your Fraud Consultants will explain all the detail.

The documents we will need completed are;

- The Cifas Membership Agreement;
- Deed of Indemnity.

And we will need to work with you to produce a Fair Processing Notice (FPN).

Set Up

Once you have returned your paperwork our Member Integration Executives will be in touch. They will work with you to set up how you will access Cifas, and get everything in place. They will also arrange training for your staff who will be using our services.

Go Live

Once your paperwork is signed, invoice issued, staff are trained, and your membership number allocated, it's time to go live! Once live you will be able to start using our services and enjoying all the benefits of your membership to detect and prevent fraudulent conduct.

Why Cifas?



Over **620** organisations preventing fraud and financial crime



17 different sectors all working together to prevent fraud



409,000 records of fraudulent conduct recorded in 2022



Over **1,121** cases of fraudulent conduct recorded everyday in 2021



Every **90** seconds one case is recorded on the National Fraud Database (NFD)



311 new fraud threats shared with our members in 2021

Over **£1 Billion** in fraudulent conduct prevented in 2022

About Our Security & Data Protection

As the data controller of the National Fraud Database and the Enhanced Internal Fraud Database, Cifas is responsible for compliance with data protection legislation.

Two of the main ways we achieve this are through the Fair Processing Notice that all members are required to make available, which informs individuals about how their personal data will be shared, and through having clear “principles of use” published in our Handbooks.

Cifas is a specified anti-fraud organisation under the terms of section 68 Serious Crime Act 2007, which provides public authorities with the legal power to share information with Cifas for fraud prevention.

Cifas is certified to ISO/IEC 27001:2013, the international standard for operating an information security management system, and to Cyber Essentials, the online security scheme run by the Government’s National Cyber Security Centre.

Our databases are hosted and managed in the Microsoft Azure UK cloud, which is itself certified to ISO/IEC 27001:2013 and many other international security standards.

Cifas commissions regular penetration testing of all systems by independent experts approved under the CREST scheme.

TESTIMONIAL

“Cifas membership is absolutely invaluable to us as an organisation, both for protecting our own business and helping to prevent other organisations across the country from falling prey to serial fraudsters. I’m completely convinced that our membership over the years has safeguarded us from material financial, reputational and operational damage, by enabling us to prevent individuals with a history of fraud from entering our workforce.”

Contact Us

Memberships

www.cifas.org.uk



Fraud & Cyber Academy

academy.cifas.org.uk

training@cifas.org.uk



Other ways to connect



CifasUK



@CifasUK



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