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Frequently Asked Questions For Local Authorities

How much does Gul-e cost?

Gul-e is available from £329.00 excluding VAT, plus installation costs which can vary depending on location, pavement type, and other local restrictions. Local Authorities interested in large quantity orders, or starting a trial, should email gul-e@odsgroup.co.uk

When is Gul-e available?

Gul-e units are already available to purchase on a one to three day lead time, however, EV cable channels are a relatively new solution to the market that are predominantly installed within a public footpath that is owned and maintained by the Local Authority. Therefore, approval must be given from the Local Authority before a Gul-e can be installed across a pavement.

www.gul-e.co.uk
gul-e@odsgroup.co.uk



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Can Gul-e help with implementing a trial in my area?

Yes, we have developed a tried and tested step-by-step trial guide which includes volunteer recruitment surveys, an example user agreement, street works license, and a user guide.

Will Gul-e cause a trip or slip hazard?

The Gul-e is flush to the pavement surface and therefore will not cause trip hazards, unless it's being used incorrectly. Plus, the channels have a slip-resistant coating to prevent slip hazards, particularly in cold or wet weather.

Who is responsible for maintenance?

The resident is responsible for keeping the Gul-e clean and safe. The Gul-e has been designed to be low maintenance, however, periodic checks should be made, and clearing of debris should be carried out safely.



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What pavement surfaces are suitable for installation?

We can install into asphalt (tarmac), paving stones, slabs, and brick surfaces.

Will Gul-e fill up with rain?

There is a slight slant towards the kerb in the channel itself, so any rainwater that enters will pour out onto the road. Checks for obstructions should be occasionally carried out by the resident.

What can a resident do if someone is parked in the only space suitable for charging access?

As the space is public property, no one is entitled to reserve the space. However, Gul-e users have had success in contacting neighbours to switch spaces. This relies on the goodwill of all parties. Most Gul-e users will only need to charge a couple of times a week.



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What should a resident do if they can't access the parking space, but urgently need to charge?

If they urgently need to charge, but can't get access to the space in front of their house, they should visit ZapMap to identify suitable public charging spaces in their area. They can also look for EV owners sharing home chargers in their area, via ZapMap Home and other sharing apps.

Can someone steal a charging cable?

Residents may want to consider ways of securing their cable. Some home chargers do not currently automatically lock the cable while charging, or may release it once the charge is completed. However, many wall boxes and EVs feature dedicated loops that can be used to secure the cable with a padlock. Residents may also want to check their car insurance and home contents insurance, to see whether charging cables can be added, for extra protection.



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What standards does Gul-e meet?

Gul-e has been through two years of independent lab testing, covering all elements of the unit. This is to ensure the unit met all necessary Highways and on-street infrastructure standards.

- C250 Rating (25 tonnes).
- ‘Low Slip Potential’ classification – limits taken from The HSE 2012 publication “Assessing the slip resistance of flooring”.
- BS-EN-1433 slot width in pedestrianised areas.

How long does it take to install?

Following a positive survey result, we will make an appointment to install the Gul-e. Our team will close the pavement, install the Gul-e in typically around 1.5hrs to 3hrs, and confirm when installation is complete.



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Frequently Asked Questions

What is ODS?

ODS is Gul-e's parent company and is wholly owned by Oxford City Council. As such, ODS is held to the highest standards of accountability and compliance. 100% of ODS's profits are reinvested back into the Council to support its communities.



Scan the QR code to subscribe to Gul-e's mailing list and to find out more about starting a Gul-e trial in your local area.

Talk to us today about starting a Gul-e trial in your local area:

01865 335400

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