

Liberator

POLARIS SOFTWARE

POLARIS

Market-leading software to manage, process and charge for local government services.



Self-service

Frees up the back-office process with a customisable database with intelligent look-ups.



Automation

Finance functions to manage initial and continuous payments and refunds.



Productivity

Intuitive back-office optimises workflows, queuing and processing.



Transparency

Business intelligence and management information layer for all aspects of reporting.



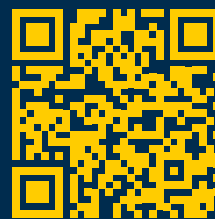
Processing

Automated case management for efficient processing to final outcomes.



Satisfaction

The public interact and transact for wide-ranging services in an intuitive way.



See our software in action:
book a demo to find out more

+44 (0) 333 2412205
polarissoftware.com

'Liberator has functionality like no other provider.'

WESTMINSTER CITY COUNCIL



Permits and licences, Liberator does it all.

Online applications are easy with sophisticated workflows to ensure the correct licence is applied for. Applicants can upload images and documents, and these can also be run against third-party databases for verifying eligibility and identity.



Environment

Along with in-person fines for offenders, the system allows for multi-stage approaches where individuals or businesses may receive a series of warnings prior to prosecution.

Markets

'Liberator Markets' is a self-service pitch-booking and management tool to help councils efficiently run their own markets and regulate those of third parties.

Parking permits and suspensions

Comprehensive workflow for the issuance of tickets, payment of fines and automated processes for appeals or prosecution.

Cycle hangers

Cyclists can register an account, view maps of locations, get electronic keys, access an intuitive waiting list, receive alerts and report problems.

Pavements

Full workflow for self-service requests by shop owners to use pavements for tables and signboards.

Public spaces

Public Space Protection Orders cover a wide range of offences from dog control to street drinking, gambling and nuisance from vehicles.

Highways and street works

Covering all applications and permits for street works and includes dealing with skips, scaffolding and hoardings.

Citizen engagement

Allowing the public to report problems using interactive maps and to track progress around their issue, reducing frustration and increasing civic pride.

These are just a few of the many services that can be developed, launched and managed with Liberator. Others include virtual visitor vouchers for parking in restricted areas, enforcement of clear air zones, Blue Badges and many more.



'Helping the vision for a greener London.'

LONDON BOROUGHS OF HACKNEY AND LAMBETH