



A digital blueprint

The cause for optimism in
Adult Social Care.

Context

National challenges

The Darzi Report has highlighted critical challenges in health and care nationally, reinforced by Health and Care Secretary Wes Streeting's three strategic priorities: **analogue to digital, hospital to community and sickness to prevention.**

Local pressures

Against this national context, Local Authorities now face the difficult task of balancing growing budget concerns with the need to ensure high-quality outcomes for people – a priority only emphasised by newly instituted CQC inspections.

Cause for optimism

Despite this backdrop, there is strong and growing evidence base for a meaningful cause for optimism. Digital innovation is bringing prevention-focused, community-based care to reality for sector leaders in this space – improving outcomes, while securing long-term financial sustainability for Adult Care Services.

A digital blueprint

Our digital blueprint sets out the potential for organisations looking to go on this journey.

Impact

for an average-sized council...



1 in 2 residents with a better, more independent outcome



£8-12m savings against long term care spend



50% less admin for front line staff releasing more time for creative, strength-based practice

We're helping care organisations achieve these outcomes through adopting...

A digital blueprint

for the future of Adult Social Care



Home

A proactive, TEC-enabled prevention model will help to **predict & prevent crises**

Front door

A digitally-enabled front door with strong links to TEC, reablement and VCSE will **reduce flow into Adult Care Duty teams by up to 75%**





Operations

AI-Enabled transcription software will **reduce admin for practitioners by up to 63%**

Commissioning

E-Brokerage and Dynamic Procurement systems will **reduce placement delays by up to 43%** and **reduce unit costs by up to 10%**





Short term support

End-to-end digital solutions for reablement services will release up to

15% additional capacity

Long term care

Routine inclusion of TEC in a person's support plan will increase independence and

reduce long term care costs by up to 15%



Peggy's story

Peggy is an 85 year old woman living in Nottinghamshire.

In 2023, she was admitted to hospital following a fall.



At the time, we were working alongside social care partners in Nottinghamshire CC on a programme focused on remote monitoring technology. Following discharge from hospital, the reablement service installed sensors to monitor Peggy's daily activity, which enabled care workers to help her achieve her goal of managing her needs independently without care.

Peggy is now living fully independently in her own home, supported by her family – who continue to have access to remote monitoring technology support, helping to reassure them & prevent future crises.

About us

At Channel 3 we help health and care organisations transform ways of working and improve outcomes for people by embracing digital innovation in a way that empowers residents, staff, and local communities.

By working alongside front line teams and people with lived experience, our programmes drive co-produced, person-centred, strength-based care and support that's underpinned by meaningful adoption of digital tools.

We know delivering digital transformation is most successful when delivered with support from a blended team of health and care practitioners, digital experts and change management specialists. This diversity is reflected in our team from leadership through to delivery teams.

Our team



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Our partners



What our clients say



This piece of work is dynamite.

It's given us exactly what we need to prepare for CQC and get going with our long-term strategy.

NICHOLA THOMPSON, DASS

This feels different.

You've worked with us to get here and brought staff across the service on this journey.

COUNCIL CHIEF EXEC





For more information or to download a copy,
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www.channel3consulting.co.uk