



**Employment, skills, and  
health & wellbeing services to**

.....

# Enable better lives

Our business is all about people. We work in partnership with government, business and community organisations to provide expert solutions that make a difference and create social impact.

We supported  
more than  
**319,000**  
people in 2024

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 **ingeus.co.uk**



**#EnablingBetterLives**

## Employment support

**Our employment services enable people to find lasting work. We help people get the skills, support and behaviours they need to get a job, gain independence and become a successful employee.**

We deliver a range of programmes which provide specialist support to unemployed people, including people who are long-term unemployed, people with health conditions or disabilities, ex-offenders and young people. We help people overcome barriers to employment, build new confidence and get the skills they need to start and strengthen careers.

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**I was unsure what Pioneer could do for me at first, but it's been an incredible support in my transition back to work. I finally feel useful and valued again. They're not just ticking boxes they actually get you back into work!**

Francis, WHP Pioneer participant



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### Recruitment services

Our employment services include supporting businesses with the hiring and onboarding process, with our no-cost recruitment services and access to our pre-screened talent pool.

We work with all industries to match and prepare candidates for vacancies, enabling businesses to build and retain a talented, inclusive workforce.

**We helped more than**



**28,000**



**people back into work last year**

## Youth programmes

**Our youth programmes provide young people with skills for life and work. Whether its helping people find the right career path through education, training and work, or supporting personal development, we provide opportunities to help young people thrive.**

We delivered the National Citizen Service (NCS) for more than 10 years, giving young people a unique experience of adventure and discovery, through outward bounds, independent living experiences, life skills, volunteering and social action projects.

Today, we deliver Positive Pathways on behalf of the Youth Endowment Fund to support young people who are at risk of offending or have already offended.

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**I am quite shy person normally but everyone at the NCS experience was really kind and welcoming, so I found it easy to make friends! Also, my team leader was so encouraging with the activities, they helped me overcome my fears of heights!**

NCS participant

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**Last year, we facilitated more than**

**2,200** hours of community action projects



## Justice programmes

Our justice programmes enable people in contact with the criminal justice system to transform their lives. We aim to break the cycle of re-offending and create safer communities through responsive resettlement services and rehabilitative interventions, including support for people to enter mainstream services, education, and employment.

Our programmes, including CFO Evolution and Commissioned Rehabilitative Services, work in partnership with the Probation Service and charity partners to address a wide range of individual needs and enable successful transitions back into the community.

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I had a lot of mental health and personal issues. I was just depressed and didn't have a clue what to do. The personal wellbeing programme has made my journey to reintegration very smooth. I wouldn't have been able to cope had I not taken professional advice. I think it's a brilliant service and should be recommended to all prison leavers.

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Babu, CRS participant

## Health & Wellbeing

Our health & wellbeing services enable people to lead happy, healthy and independent lives. We help people adopt better behaviours and access the right support to improve or manage their physical and mental wellbeing.

Able Futures provides nine months of confidential, no cost advice, guidance and support from mental health professionals to help people cope with work while managing a mental health condition such as anxiety, depression or stress.

Our team of healthcare professionals provide health assessments on behalf of the Department for Work and Pensions.



We supported more than

**54,000**

people with their mental health needs in 2024

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My Mental Health Coach helped me rationalise things and has given me practical coping mechanisms to get my anxiety under control - I feel I'm in a calm place. We're now moving onto controlling my impulses, and I feel more secure now and ready to take the next step forward.

David, Able Futures participant

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We supported over

**24,000**

people to reintegrate into their communities upon leaving the criminal justice system

# Our business is all about people... ...and our people are our business.

We're purpose-led and passionate about working with our colleagues, customers and communities to drive social change. We empower people to be the best they can be. We're a diverse bunch who believe in better and our inclusive culture is built on trust and respect where we live our values in everything we do.

You can read more about us and our services at [ingeus.co.uk](http://ingeus.co.uk) or by joining us on social media.

Whether you're interested in how we can help you or your business, or you're looking for a great place to work, we'd love to hear from you!



Having the ability to enable better lives is the reason why I love my job. I have been with Ingeus for ten years now and have worked across many different areas. Everything is centred around changing people's lives for the better. In my current role, I get the opportunity to give people that second chance, to be all they can be, and that means everything.

Chris, Justice Services



**Read more about our story so far:**



[ingeus.co.uk](http://ingeus.co.uk)

**TAKE  
PRIDE**

**DO THE  
RIGHT  
THING**

**BELIEVE  
IN  
EVERYONE**

**CARE  
AND  
RESPECT**

**OWN  
IT**