

# JADU DIGITAL PLATFORM

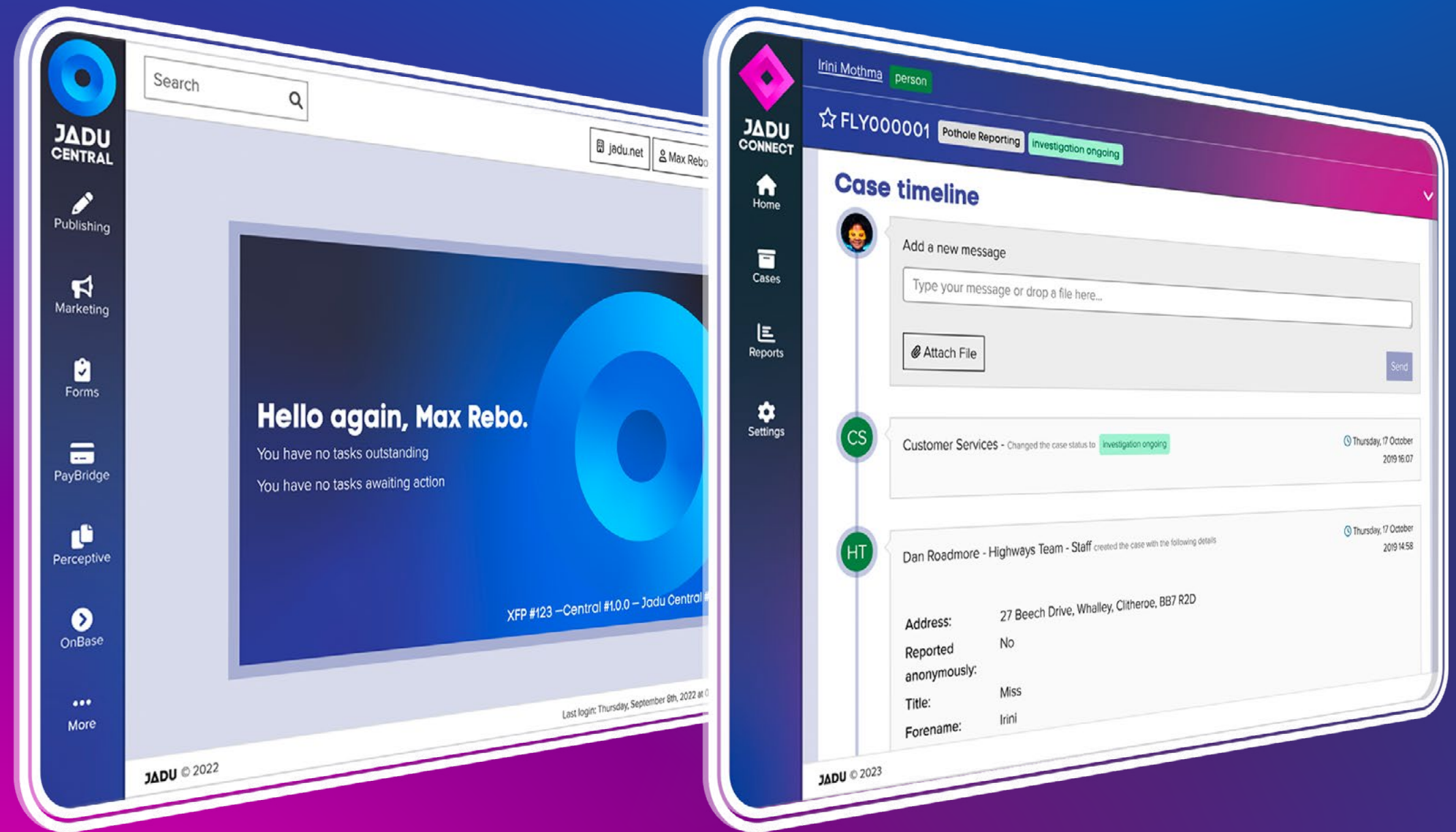
Connecting communities  
with a seamless digital experience

# WE HELP ORGANISATIONS AROUND THE WORLD BUILD THE BEST POSSIBLE CONNECTIONS TO THEIR CUSTOMERS.

Take control of your digital channels, achieve huge efficiency gains and give your citizens the digital experience they deserve.

The [Jadu Digital Platform](#) empowers you with accessible websites, online forms and real-time case management tools to enable effective digital transformation and self-service.


*Millions of people use Jadu to receive important digital services every day.*





# EVERYONE BENEFITS:

- » An accessible, flexible and adaptable platform for seamless digital engagement.
- » Deliver services securely via an extensible, enterprise-grade platform to your citizens, on any device.
- » Provide the ultimate digital customer experience with world-class customer case resolution.
- » Secure transactions, with powerful commerce and payments.
- » Rapid service transformation, with flexible integration and automation capabilities.
- » Low-code technology, the Jadu Digital Platform is easy-to-use with a non-technical interface.
- » Connect and communicate, with real-time updates on the status of services or cases, delivering an Amazon-like experience.
- » Personalisation and Portal features, taking the digital experience to the next level.
- » Less worry - Jadu Support is available for performance, scalability and disaster recovery.

 Jadu is so easy to use it's not just low code, it's no code.

- Sue Davis, Web Content Manager, Medway Council.





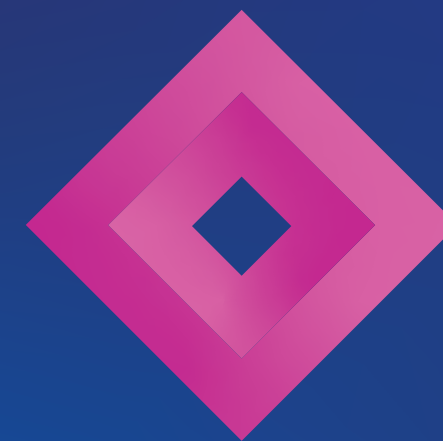
# JADU DIGITAL PLATFORM CORE SOLUTIONS

Our core solutions can be used seamlessly together, or independently. You choose what your business and users need and how you want to use the platform.



## JADU CENTRAL

Accessible Websites and Forms



## JADU CONNECT

Customer Experience Management





# JADU CENTRAL

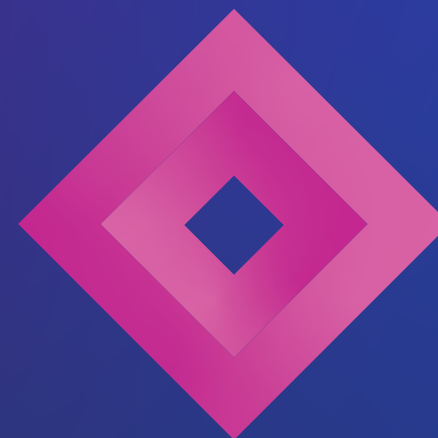
**Creating customer digital journeys just got easier.**

An extensible, accessible and secure publishing solution, **Jadu Central** is all you need to manage your websites and online forms.

- » **ACCESSIBLE:** save time and stay inclusive with WCAG 2.1 AA fully accessible site templates for websites and subsites, that work on any device.
- » **LOW-CODE:** quickly and easily build and manage engaging websites and sophisticated forms with automation rules.
- » **SECURE:** Government strength security, reliability and scalability - digitally enabling some of the largest public service organisations in the world.







# JADU CONNECT

**Digitally transform the way you connect with your customers.**

Provide a seamless, intuitive and consistent experience for your customers and your service teams. **Jadu Connect** is all you need to interact and manage customer cases effectively.

- » **REAL-TIME:** provide the ultimate digital customer experience your customers deserve. Decrease the number of inbound calls and in-person drop-ins with real-time, online communications.
- » **SELF-SERVE:** improve your efficiencies and reduce costs. Your customers can connect with your services any time, from anywhere, on any device.
- » **LOW-CODE:** Jadu Connect saves time and enables you to focus on other vital services and areas that make a difference to your community.



# THE JADU PLATFORM ECOSYSTEM

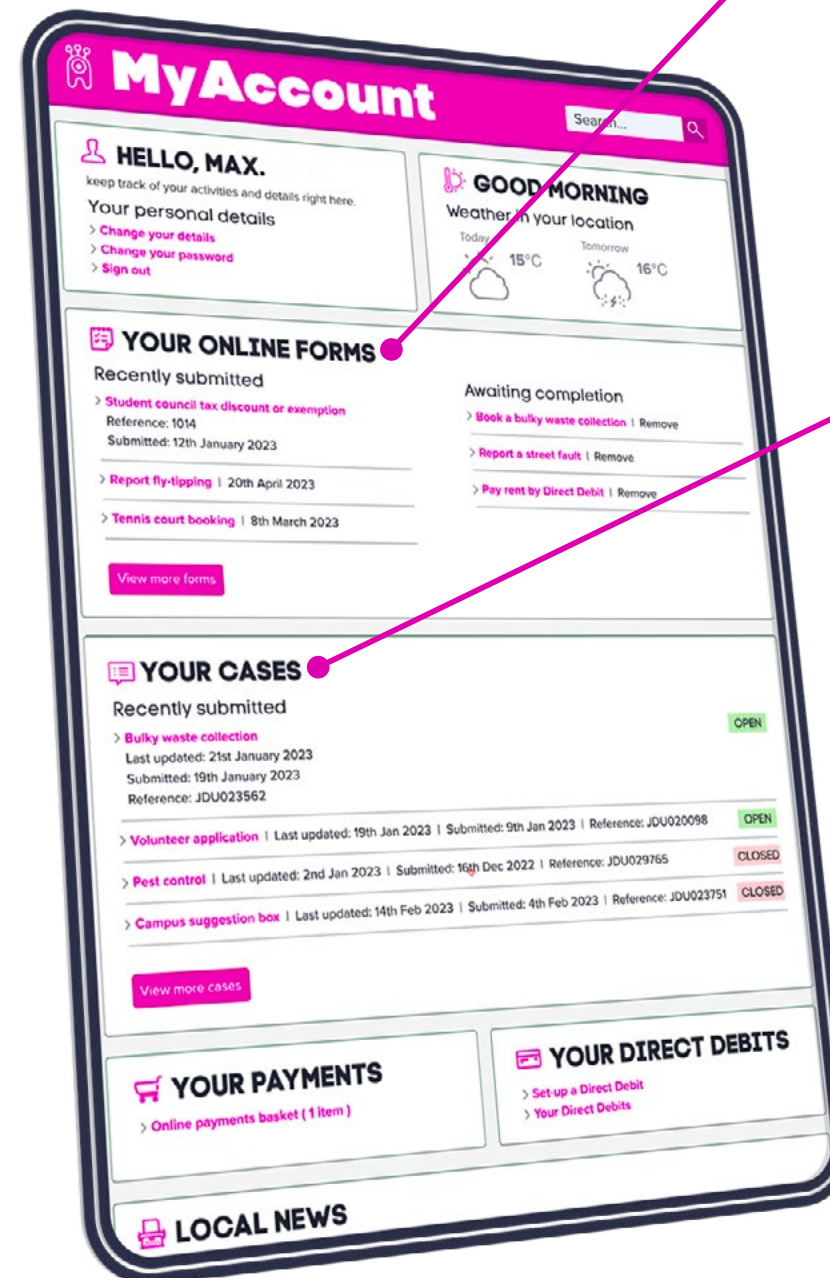
With huge integration capabilities, out-of-the-box themes, MyAccount and transactional options, features of the Jadu Platform grow and adapt with you.

## MyAccount

Take your citizens' digital experience to the next level with personalisation and portal features.

A safe and centralised place for end users to access key services, raise and track cases, make payments and access account information.

[More on MyAccount](#)



### ● KEY SERVICES

#### Recently submitted

- > [Student council tax discount or exemption](#)  
Reference: 1014  
Submitted: 12th January 2023
- > [Report fly-tipping](#) | 20th April 2023
- > [Tennis court booking](#) | 8th March 2023

[View more forms](#)

#### Awaiting completion

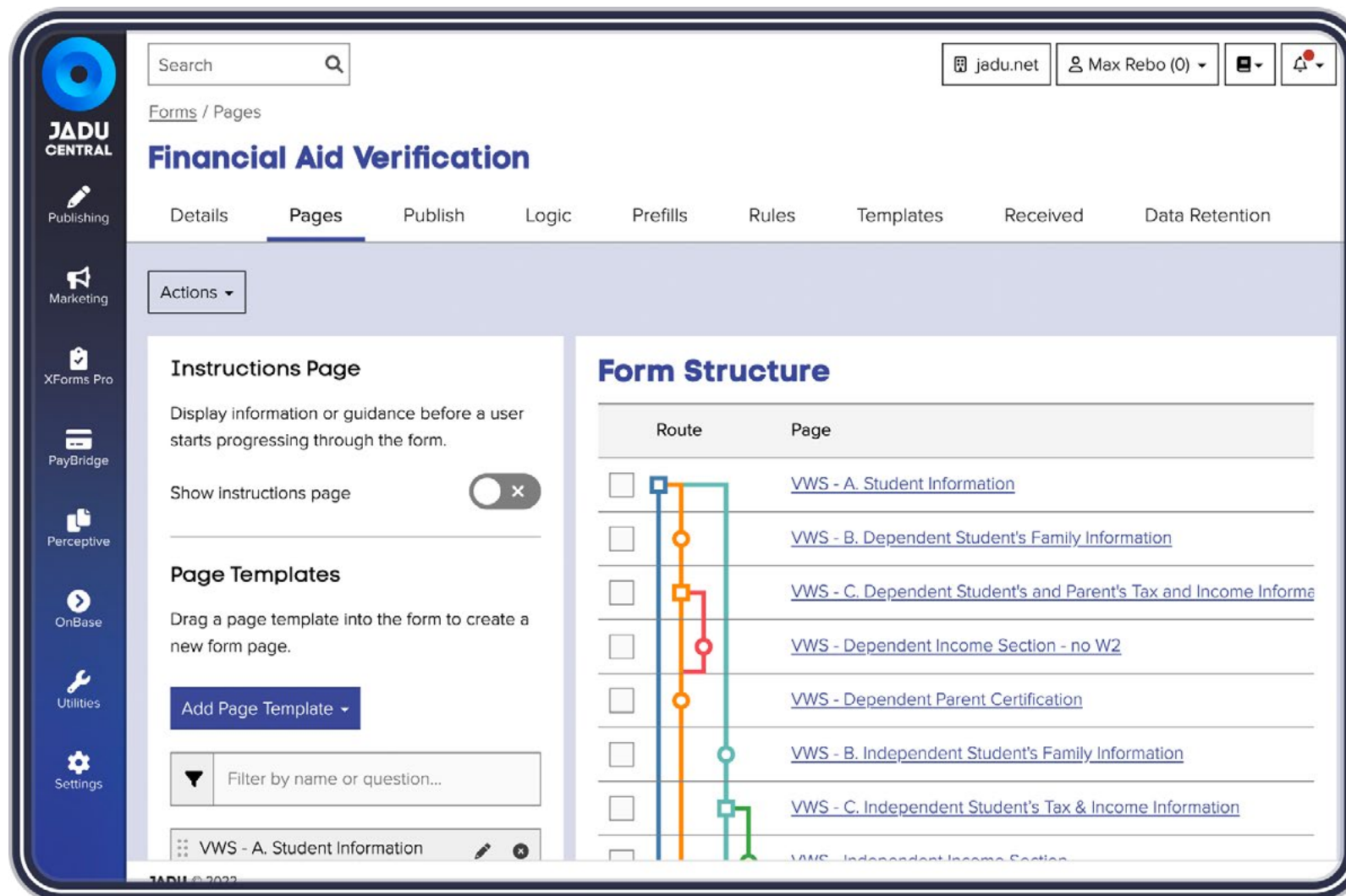
- > [Book a bulky waste collection](#) | Remove
- > [Report a street fault](#) | Remove
- > [Pay rent by Direct Debit](#) | Remove

### ● RAISE & TRACK CASES

#### Recently submitted

- > [Bulky waste collection](#) OPEN  
Last updated: 21st January 2023  
Submitted: 19th January 2023  
Reference: JDU023562
- > [Volunteer application](#) | Last updated: 19th Jan 2023 | Submitted: 9th Jan 2023 | Reference: JDU020098 OPEN
- > [Pest control](#) | Last updated: 2nd Jan 2023 | Submitted: 16th Dec 2022 | Reference: JDU029765 CLOSED
- > [Campus suggestion box](#) | Last updated: 14th Feb 2023 | Submitted: 4th Feb 2023 | Reference: JDU023751 CLOSED

[View more cases](#)



## Forms & Payments

**Powerful and secure commerce and payment transactions.**

Combine Jadu Central Forms with Jadu Paybridge - our commerce-grade and secure online payments system, to create complete end-to-end experiences that turn your organisation into a performance powerhouse.

[More on forms & payments.](#)

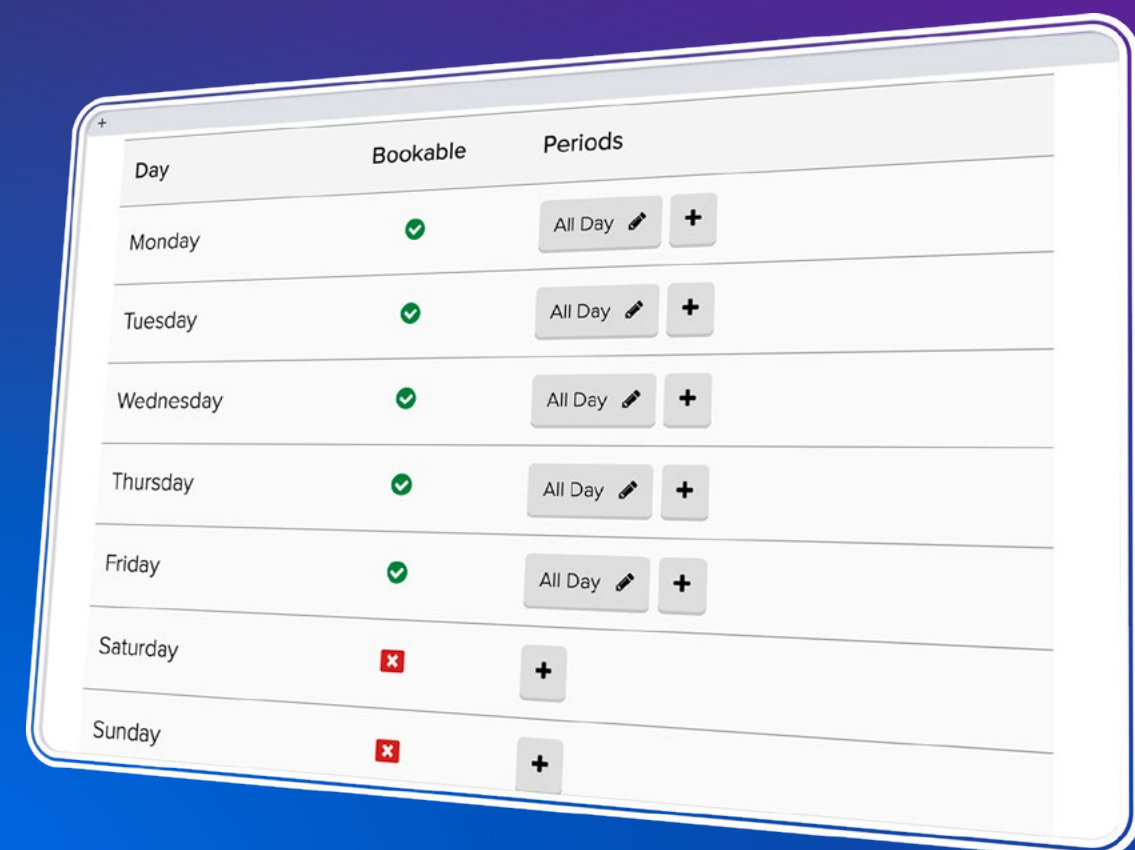
## eBookings

**Simple, non-technical bookings configuration in the Jadu Digital Platform.**

Citizens can book services seamlessly and easily online, make payments (when required) and be kept fully updated on progress in real-time.

Jadu's [Integration Hub](#) makes connecting online forms to services, such as Outlook 365, quick and easy.

[More on eBookings.](#)





# ACCESSIBILITY

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// The only disability is when people cannot see human potential.

- Debra Ruh, Global Disability Inclusion Strategist and CEO of Ruh Global Communications

The Jadu Platform is built to support accessible design principles and all of our code is AA compliant.

Administration interfaces are aiming for WCAG 2.1 AA. Jadu Central is designed to deliver content that meets WCAG 2.1. AA as standard.

This aims to ensure that you provide usable, accessible online experiences for all users, and help your organisation comply with the [Equality Act](#).

[More on our approach to Accessibility](#)

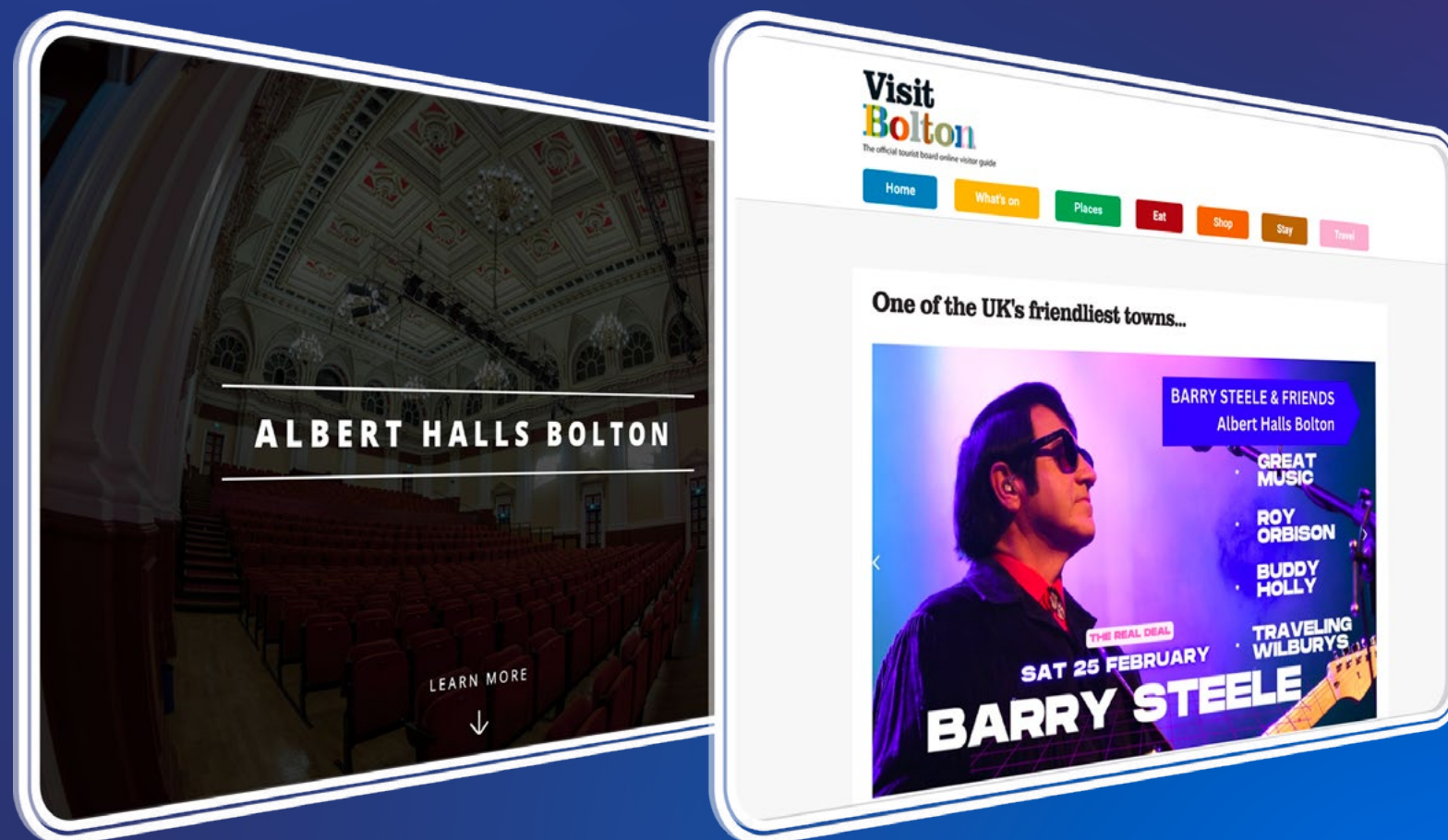


# Galaxies

Jadu Central gives you access to the Jadu Galaxies module, enabling you to create, deploy and manage multiple sites from one centralised place.

These microsites are built quickly and efficiently, without the need for expensive agency design and development.

[More on Galaxies](#)

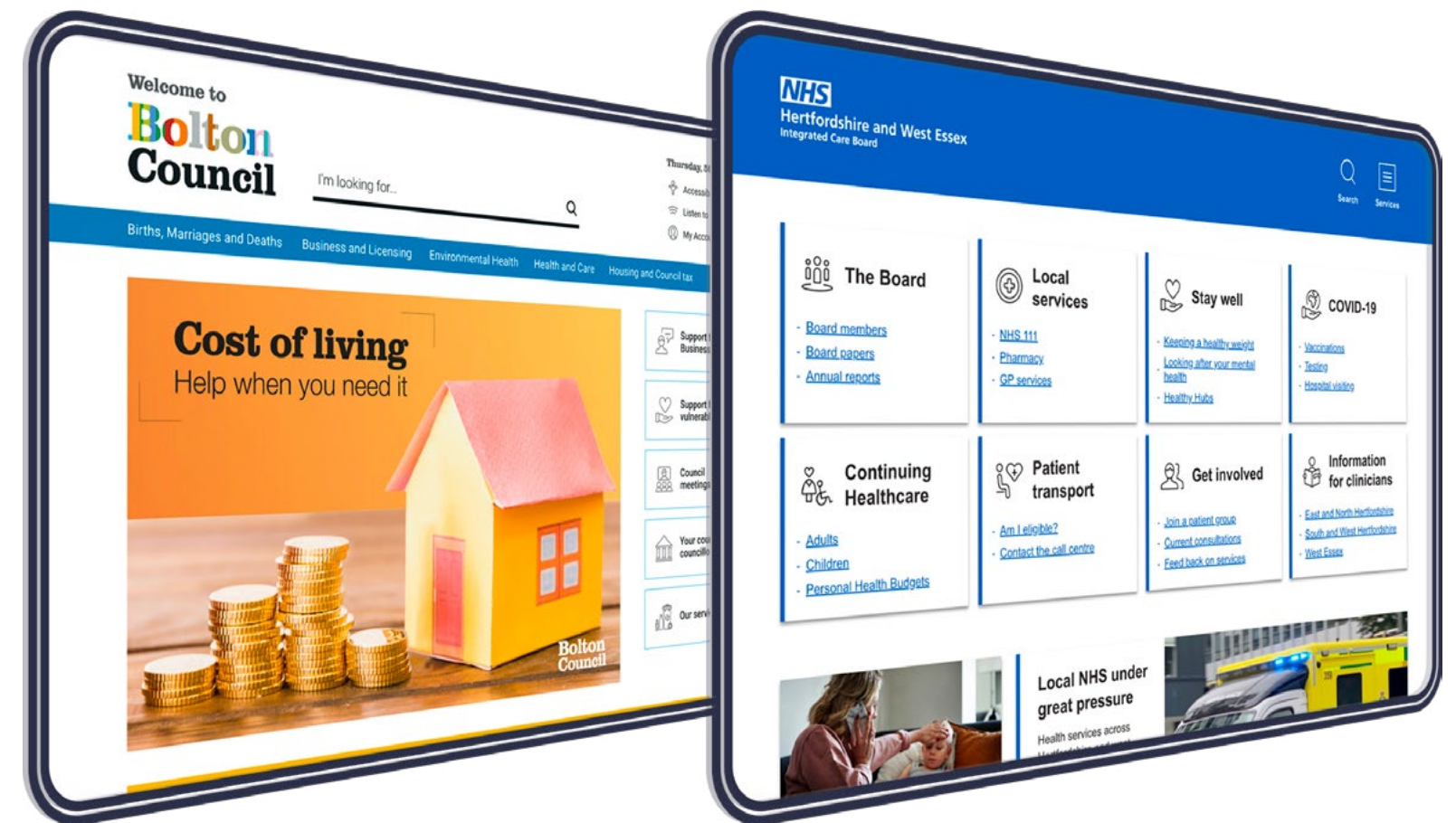


# Jadu Themes

Your website design can either be a new bespoke custom design, or created using an existing accessible (WCAG 2.1 AA) standard theme template.

You can adopt the theme as standard, or add your own customised modules such as colours, fonts or modules - you choose the option and a price to suit you.

[More on Jadu Themes](#)





# Jadu Digital Platform Lite

**We also offer the Jadu Digital Platform Lite.**

A 'lite' version to help underpin your digital transformation programme when you already have a well implemented and accessible website and content management solution.

[Contact us to learn more](#)

## Support

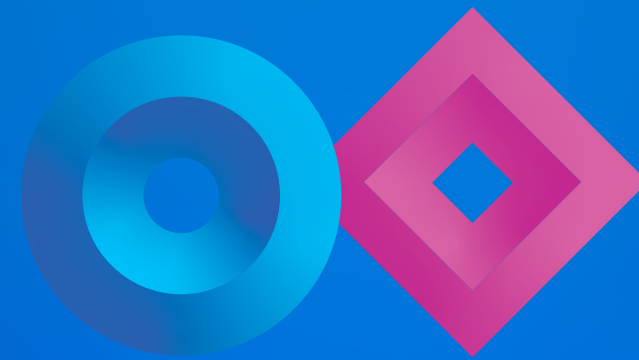
**Rely on us to provide the tailored support that you need for performance, scalability and disaster recovery.**

The Jadu Digital Platform is designed and tested to support an enterprise level user base. As well as our standard support service, additional support subscriptions are available.

[Contact us to learn more](#)



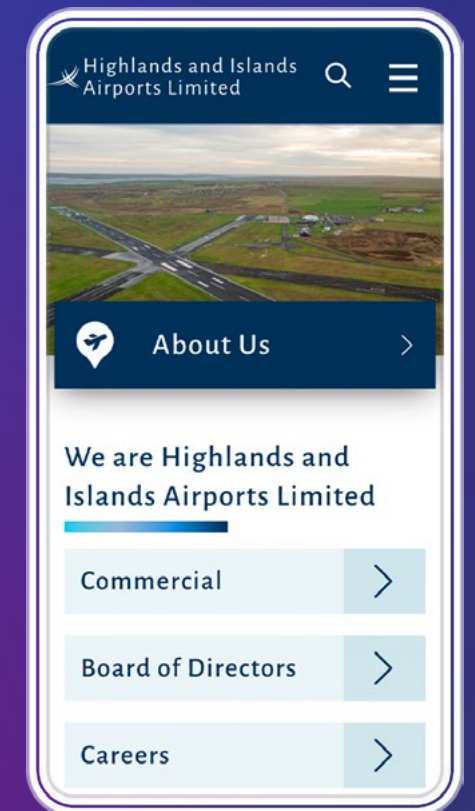
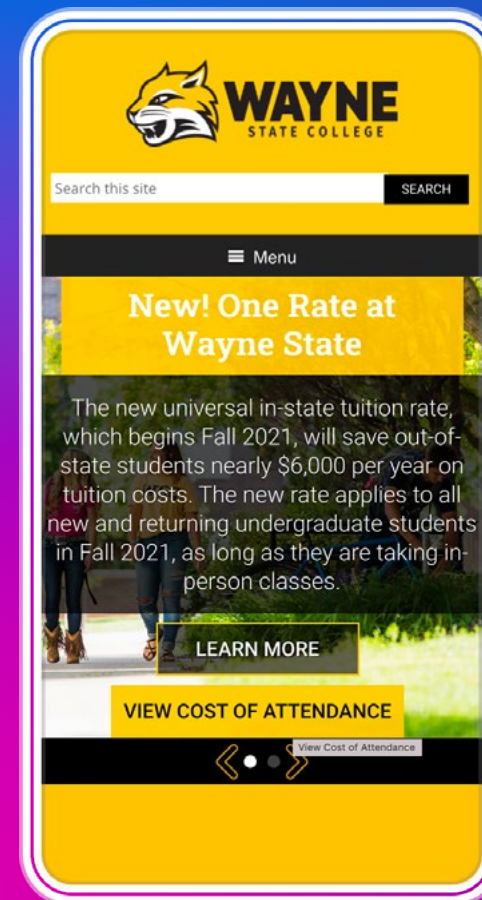
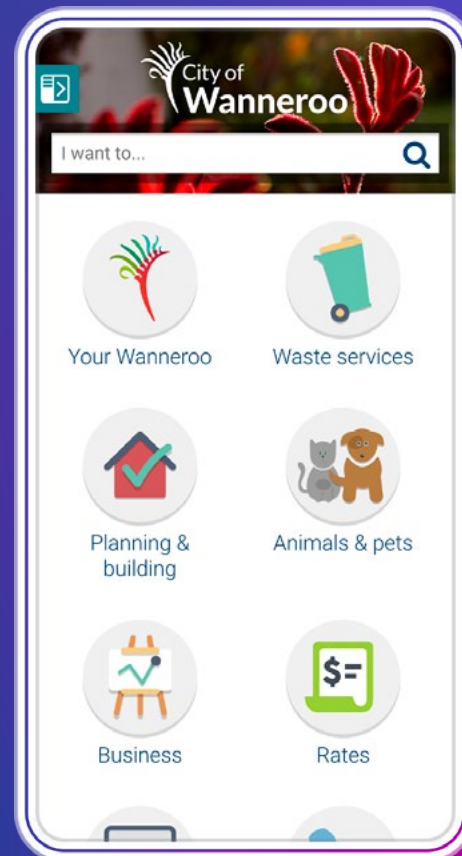
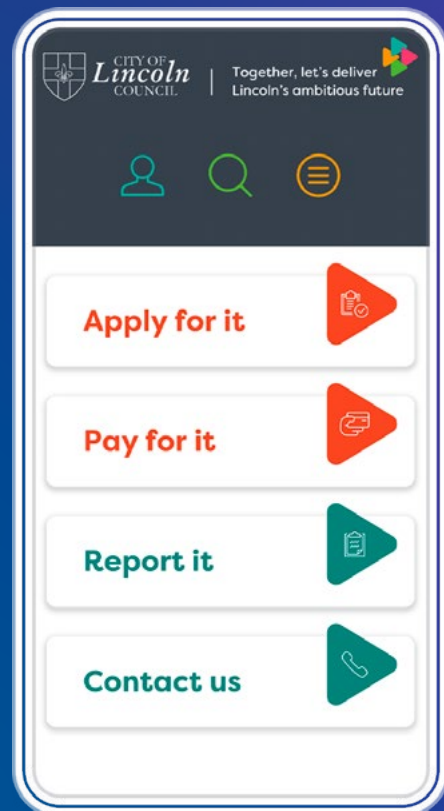




# JADU DIGITAL PLATFORM

Like to know more?

[Request info or a demo](#)



Boost productivity, increase self-service, reduce costs and improve efficiencies with Jadu.





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 [www.jadu.net](http://www.jadu.net)

 [@jadu](https://twitter.com/jadu)

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