

Dynamic Carer's Assessments

Providing carer's
assessments quicker
and more effectively.



Ground breaking support for unpaid carers

Dynamic Carer's Assessments are a transformative leap forward for local authorities and carer support organisations to help carers thrive.

This practical, easy-to-implement digital solution directly addresses core social care challenges:



Assessment backlogs



Administrative strain



Increasing CQC scrutiny

Fast access to support

Dynamic Carer's Assessments leverage technology (including AI) to accelerate carers' access to support. Carers can:

- ✓ book their initial self-serve call at a time that works for them (24/7 availability)
- ✓ within 30 minutes have access to their personalised support plan
- ✓ or their case will be identified for priority engagement by a social worker

“I was quite depressed and isolated and the support I've received has really helped, so thanks again.”

– Seonad Miles-Wilson,
carer from Gateshead

Empowering social workers

Social workers save time on initial assessments and support plan preparation. The **easy to use dashboard** provides key case information.


Now social workers can confidently focus time on carers with the most complex or urgent support needs with peace of mind knowing carers are regularly checked in on, and **receiving dynamic real-time support as their situation evolves.**

Saving local authorities time and money

Dynamic Carer's Assessments allow for a limitless number of assessments, giving Councils a powerful tool to eliminate backlogs.

This efficiency doesn't just save money; it **frees up internal resource** to be deployed directly into other vital support services for carers.





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Calls

Manage and view call information.

Search by name, phone, postcode

Case Status

Call Status

Completed

Risk Score

Reset X

View

Name	Phone	Postcode	Local Authority	Case Status	Call Status	Risk Score	Date	Actions
			Bristol City Council	Open	Completed	Not set	Mar 24, 2025, 06:08 PM	Collapse

Eligible needs summary

Rating: 5/5

- Carer will continue to care: ✓
- Potential safeguarding concern: Yes
- Cared-for person:
 - Has Parkinson's disease requiring support with mobility, dressing, and medication
 - Exhibits episodes of "lashing out" during care
 - Needs assistance with medical appointments and emotional support
- Carer:
 - Relationship to cared-for: Partner
 - Summary of needs/situation:

Safeguarding summary

- The individual reports concerns about their partner "lashing out" during episodes, indicating a potential risk of physical harm despite moving to a larger bed as a safety measure.
- The carer shows signs of self-neglect through inability to maintain normal social activities, attend regular commitments, or have control over their daily life.
- The carer expresses feelings of being trapped and lacking independence, reporting they "can't just go out whenever I want" and feel restricted compared to others their age.
- The carer indicates a need for additional support and equipment but lacks knowledge about available local resources and how to access them.
- The situation suggests potential neglect through lack of appropriate support services for both the carer and the person being cared for.

Case status: Open ▾

View details

Tom			Bristol City Council	Open	Completed	Not set	Mar 12, 2025, 02:00 PM	See more
Claire Cook			Essex County Council	Closed - Mobilise	Completed	Not set	Feb 26, 2025, 10:45 AM	See more

Care Act Compliant

Mobilise's Dynamic Carer's Assessments have been designed with the principles set out in the Care Act 2014 and NICE Guidance.

“It's about efficiency and getting a speedy outcome rather than having to rely on waiting for an assessment to take place because the organisation delivering that assessment may not have the available resources.”

– **Paul Latimer**, Assistant Director,
Adult Social Care, Cumberland Council

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