

Impact Report 2025/26

nationalcaregroup.com



**Your potential,
plus our commitment,
changes lives.**



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James Allen
CEO, National Care Group

Celebrating an award winning year...



This publication reports on our progress over the 2025/26 period, both in delivering on the commitments set out in our Corporate Social Responsibility Strategy to Our People, Our Communities, Our Sustainable Growth and The Environment, and in our continuing journey to become one of the UK’s best and most trusted support providers.

Towards the end of the previous period, we launched our Carbon Reduction Plan, and I’m proud to say we’ve made genuine progress against its goals this year. This report celebrates those achievements and the hard work of the team behind them.

Our growth has continued at pace. We expanded our support in West Northamptonshire after successfully winning a tender with the local authority to operate a brand-new 15-flat development, creating thirty new jobs and welcoming those colleagues into the NCG family. We also opened a new supported living scheme in Sheffield, creating homes for eight adults in specialist accommodation. Alongside this, we invested tens of thousands of pounds into refurbishments across the country, which you can read about in the pages that follow.

I’m particularly proud of the strides we’ve made in quality and regulatory compliance this year. Our overall external regulatory compliance strengthened from around 83% to over 90%, peaking at **91.8%** across the Group.

This improvement in our overall rating is a testament to the hard work and focus of colleagues.

It was a standout year for recognition, too. In November 2025 we won **Specialist Care Provider of the Year** (large group) at the National Care Awards - a fantastic achievement, and one I couldn’t be

prouder of the team for delivering. We were also shortlisted for HealthInvestor and LaingBuisson awards, sitting proudly alongside the best in the sector. These are awards judged by our sector peers, and to be recognised in this way means a great deal, reflecting the respect and regard in which our teams are held.

In Wales, our incredible team at Caewern Lodge won Team of the Year at the Together We Care awards in Swansea.

We marked **229** long service awards of five years and over this year. My Executive Team colleagues and I took great pride in visiting services to present these alongside many of the people we support.

We also held four regional conferences and four regional awards ceremonies, followed by a celebration day with the overall winners, while Regent College in Stoke-on-Trent hosted a spectacular year-end celebration in honour of everything our 2025/26 learners have achieved and its 25th anniversary! All were proud moments for the Executive Team.

As this period drew to a close, we began preparing for something special: April 2026 marks ten years since National Care Group was founded, and we look forward to a year of memorable moments celebrating everything we’ve achieved together.

Thank you to the entire Board and my colleagues for their continued dedication, and above all to the people we support and their families, who continue to place their trust in us.

James | **James Allen**
CEO, National Care Group



Welcome to National Care Group

Growth is at the heart of everything we do. The growth of the people we support, as they build independence, confidence, and the lives they choose, and the growth of National Care Group itself, approaching ten years as one of the UK's leading providers of adult social care.

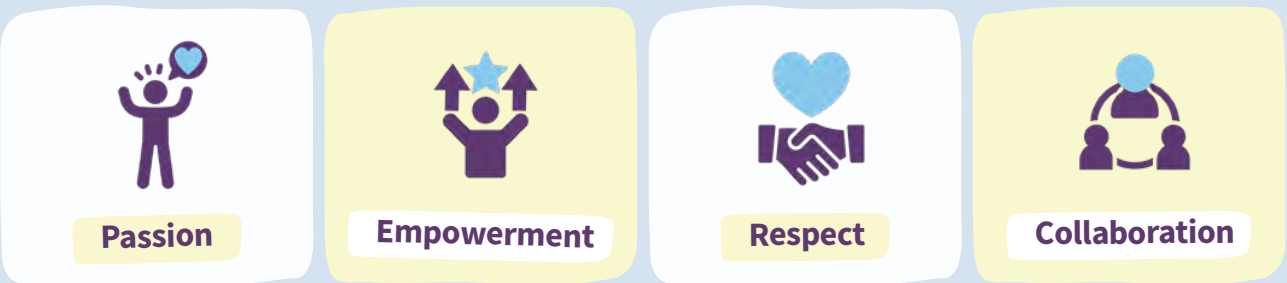
We support people with learning disabilities, acquired brain injuries, mental health needs, and autistic people through residential and supported living services, home-based and community support, day services, and specialist education.



→ **Our vision:**
To be among the UK's best and most trusted support providers.

→ **Our mission:**
We work with people to maximise their potential through personalised, considered support that gives them real opportunities to achieve their goals and live independently in their communities.

→ **Our values:**
Passion, empowerment, respect, and collaboration aren't just words. They are the values that our colleagues bring to every interaction, every day.



Quality support

Our Quality Team is established to safeguard and continuously improve the support we provide, working within the regulatory frameworks set by Care Quality Commission (CQC), Care Inspectorate Wales (CIW) and Ofsted.

Driving continuous improvement

To ensure the best quality of support for all, we are committed to continuous growth and innovation. This year we implemented new digital systems and welcomed a new Head of Positive Behaviour Support and Health and Safety Business Manager, growing our regional auditing team from three to four: investment evidencing the Board's uncompromising commitment to the highest standards of support.

Strengthening our regulatory position

National Care Group achieved a measurable, sustained improvement in regulatory compliance across England and Wales this year. By the end of March 2026, overall external compliance had strengthened from around 83% to over 91%. All CIW regulated services remained 100% compliant, and Regent College remained 100% compliant with Ofsted throughout the year.



This achievement reflects the dedication of colleagues across every service, whose focused leadership, strengthened governance and commitment to quality have driven real, lasting improvement.

Quality in numbers

91%

Overall compliance

100%

CIW compliance

100%

Ofsted compliance at Regent College

Working together

“Whenever I have a problem, I can talk to staff, and it gets dealt with”

Person we support

As an organisation, we continue on the path to ensure that co-production is central to how we support people.



Elliott

“I am a quality checker with National Care Group. I go out to visit other people in their home. I chat and talk about what they like, how they are treated, and if they are treated with respect.

I feel it gives me a role to see what is right and wrong within other residential homes and I like to know how other people feel about their home, such as their bedrooms and how we can improve. The quality checking gives me a purpose, and I enjoy helping others. I also feel that living in a residential home myself, it gives me a different perspective.”

Quality Checkers

Our Quality Checkers, people we support who inspect our services, carried out 15 inspections this year: Elliott, Shaun, Charlotte and Steve. Their reports are now structured around the CQC's quality statements, and their experience has shaped new colleague surveys that cover topics ranging from medication management to sustainability and training.

Our Community Group meetings

Our Community Group continued to meet to champion environmentally responsible ways of working, opportunities for volunteering and paid employment and ways to strengthen links with education and community partners. The group also chose the name and logo for our new Quality Together Forum, launching in August 2026, where people we support will meet regionally with Regional Operations Directors and the Quality Team to discuss safety, satisfaction and their access to local opportunities.

Total communication

Many people we support communicate beyond

spoken language. Our Total Communication training, combining speech with signs, symbols, gesture and visual prompts, reduces anxiety and helps people express themselves with confidence. This year's programme was co-produced with our trainer, Ellie, who has lived experience of communication barriers. Ellie takes great pride in reflecting what it truly feels like to not be understood.

Listening and improving

We again worked with Care Research to run two independent, confidential surveys in January and November 2025. They were open to everyone we support and their relatives or advocates, in accessible formats including easy-read and audio. In November 2025, we received 918 responses from 67 of our services.

Quality in numbers

97%

Supported with medication safely

97%

Happy with overall service

2025/26 at a glance: Our year in numbers

Shortlisted for
4
awards

The National Care Awards 2025
Winner
Specialist care provider of the year

Our support:

91%
Overall national compliance rating across England & Wales

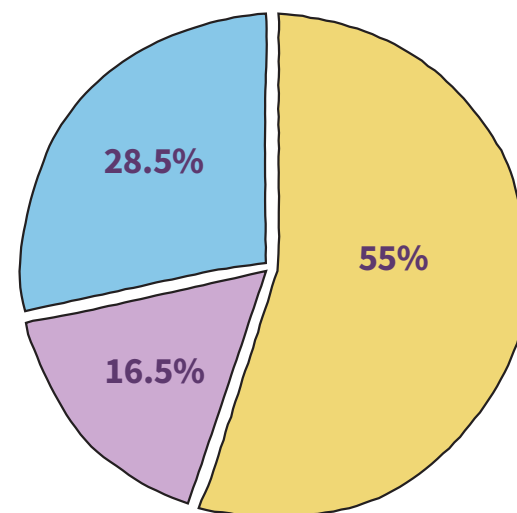
Supporting
1,386
people

41
Total learners supported

99%
of people surveyed feel safe

“
Staff support me to feel happy & safe
Person we support”

Breaking down our support



● Supported Living
 ● Residential
 ● Non-accommodation-based support packages

Commitment 1: The environment

1%
just 1% of waste at Staffordshire, Gloucestershire and Wiltshire services now goes to landfill

25
irreparable laptops saved from landfill

↓ 16.7%
reduction in tonnes of carbon generated from our use of electric and gas year on year

This equals planting
6,183
trees

Commitment 2: Our communities

7,408 hours
Regent College learners volunteering and/or work placements

10
Community Group meetings

127
people with volunteering logged as an activity on Nourish

97%
learners achieve their goals within 3 years of leaving college

Commitment 3: Our growth

49 ↑ additional, personalised support contracts created

8 ↑ new supported living frameworks

12 → investment projects completed

Commitment 4: Our people

2,998
total colleagues

92%
of colleagues feel satisfied in their role

229
colleagues celebrating 10+ years of service

19,117
training sessions delivered

Commitment 1: The environment

Last year was about laying the groundwork. We audited our sites, shaped our plan, and found the right partners to work with. This year, that plan has moved into action.

Unlocking a greener future for all

From energy audits across our estate to expanding our recycling scheme and introducing new electric vehicles, we're already seeing the positive impact of these actions, both on our environment and on the people we support, as well as the colleagues driving this change forward.

Saving energy

This year we carried out a full review of the Energy Performance Certificate (EPC) status across all 62 residential sites in our estate, in preparation for regulatory changes coming into force during 2027/28. Our aim is for every site to achieve a C rating or higher by the end of that period. The review identified just three properties falling short of the required standard. The ratings of Yew Tree House, Chosen Court, and Ty Ddol Awel will improve with the installation of solar panels later in 2026. As one of these properties is Grade II listed, we've taken the time to find an installation partner who understands our sector and can deliver a complete package that is sensitive to the listed status.

Alongside this, we invested over £22,000 in upgrading heating appliances to more efficient models and installing LED lighting, which is now standard practice whenever lighting is replaced.

Overall, we reduced the carbon emissions associated with our electricity and gas usage by 16.7% which is equivalent to taking around 108 cars off the road for a year or planting 6,183 trees.

Energy savings aren't just about our buildings - they're about the people we support, too. Our colleagues continue to help people in supported living save energy, for their pocket and for the planet, through easy-read recycling guides, regular conversations and sharing ideas at the Community Group meetings.

Waste reduction – our recycling journey

Following last year's successful trial at Stoke-on-Trent services, which we celebrated in our previous Impact Report, we've expanded our recycling scheme to two more residential services: Chosen Court in Gloucestershire and Palmarium in Wiltshire. Working with our partners at Reconomy, we can now accurately report on every category of waste across these services, including mixed packaging, general waste, clinical and feminine hygiene waste, food waste, and glass. Over 2026/27, we'll roll this scheme out across the rest of our residential estate.

This new monitoring process doesn't just improve how we manage waste; it gives us the accurate data we need to report our CO2 impact with real confidence.

Residential EPC ratings

95%

of properties currently have a C-rating or higher

Meet our recycling champion, Tony!

Tony, supported at Rutland House in Stoke-on-Trent, was given a paid role as Grounds and Maintenance Manager. This role was created especially for him. Since taking charge of the service's recycling, he's helped our services in Stoke-on-Trent send less than 1% of waste to landfill, all while building the purpose and responsibility he'd always wanted.



Scan the QR code and read Tony's full story



Introducing new electric wheels!

We continued replacing fleet vehicles with electric alternatives wherever possible. This autumn, we installed a new charging point and introduced two electric minibuses at Regent Road residential service and Networks Day Service in Stoke-on-Trent, helping the people we support get around their region efficiently and in style.



Commitment 2: Our communities

The goal of our progression model of support is to empower independence, health, and wellbeing. Being an active citizen in the local community plays a vital role in that journey.

Together, in partnership with the people we support, we ensure goals and aspirations are achieved.

From participating in local projects and groups to pursuing meaningful jobs and fundraising, please enjoy just some of their achievements from around our regions across England and Wales.





North region:

Meet Kim, a volunteering champion holding down three roles and who also celebrated 21 years of being supported by our colleagues in Burnley this year.



← Scan the QR code for Kim's full story

Central region:

Our colleagues in Cinderford work with many community partners. Earlier this year, they worked with the NHS and Inclusion Gloucestershire to promote bowel cancer awareness by hosting a group day that brought people together for a hands-on creative session.



← Scan the QR code for their full story





Central region:

The Regent Road family in Stoke-on-Trent had the opportunity to host their Lord Mayor back in September 2025. They enjoyed talking about the city's centenary celebrations they'd contributed to and presented him with some artwork they had created together.



← Scan the QR code for their full story



South East region:

Our 8 Acres residential service in Norfolk celebrated its upgraded CQC rating, which included an outstanding rating for caring, by coming together with relatives and other community partners to plant a new orchard. 18 trees are now flourishing, lovingly called their Outstanding Orchard.



← **Scan the QR code for their full story**



South West and Wales region:

Cameron is supported by the Ty Undeb team in Dyfed. In the past 18 months, he has found a volunteering role with a local woodland project that has boosted his confidence and has really taken root.



← **Scan the QR code for Cameron's full story**

Regent College, our specialist education college in Stoke-on-Trent:

Learners and tutors worked together with local organisations to deliver a tennis tournament which raised funds for a local hospice, Dougie Mac – a charity they have supported through fundraising for many years.



← **Scan the QR code for their full story**



Goals beyond college

The Regent College team brings community commitment to life by empowering learners to build essential life skills within their local area - with an impact that lasts well beyond their time at college.

The team stays in touch with learners for three years after they leave, and we're proud to report that between 2022 and 2025, 32 of the 33 learners who completed their study programme went on to achieve their long-term goal, whether that was further education, employment, volunteering, or another form of social participation, such as attending a day service.

We can proudly report that the remaining learner is making great progress towards his goal too.

Between 2022 & 2025,

32 of the 33 learners

who completed their study programme went on to achieve their long-term goal.



Commitment 3: Growth & innovation - Our growing support

Our Commercial Team is responsible for driving our national growth strategy.

This year we continued to grow our portfolio in partnership with commissioning partners and housing providers.

They work closely with regional operations teams to ensure National Care Group provides innovative and person-centred accommodation and support solutions as we strive towards our vision of becoming one of the best and most trusted care and support providers in the UK.



The Midlands

West Northamptonshire Council selected National Care Group to operate a new supported living provision. The service supports 15 adults with complex needs and directly addresses the local demand for high-quality, person-centred support.

Scan the QR code to read more →



The North

Doors opened at a new supported living development in Sheffield in response to local demand. The scheme supports up to eight adults with learning disabilities and additional support needs. Thirteen new jobs were also created.

Scan the QR code to read more →

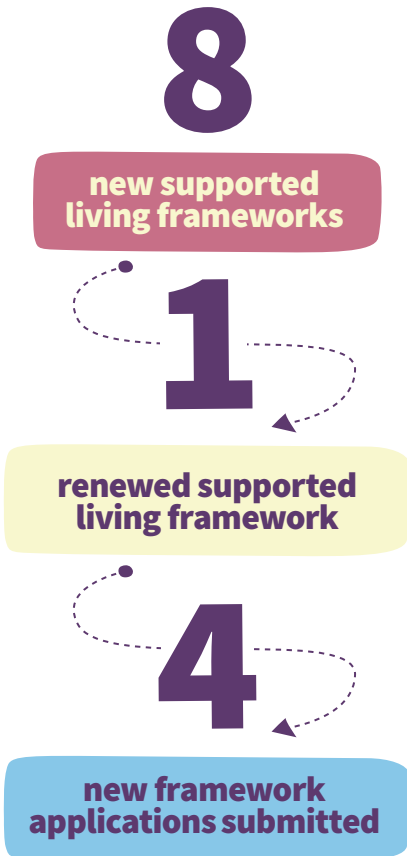


Our first dedicated Prader-Willi Syndrome service

Work began developing National Care Group's first dedicated residential service for people living with Prader-Willi Syndrome. It is being developed in response to local demand, with specialist input from our partners at the Prader-Willi Syndrome Association.

Regional framework achievements

The Commercial Team successfully secured numerous framework agreements, opening the door to further expansion in supported accommodation and creating opportunities to continue making a positive difference in communities and the lives of those we support.



The power of our progression model ↓



Sonia shines at Stoke's centenary

Communities across Stoke-on-Trent took part in a special event to celebrate the city's 100th anniversary. Thanks to our colleagues' dedicated support, Sonia proudly joined her Bhangra dance group and danced through the streets. Being part of the landmark event is a memory that will last a lifetime.

Scan the QR code to read more →



Nathan's move to greater independence

Our person-centred progression model of support empowered Nathan to achieve positive rehabilitation outcomes. He felt ready to move to another of our neuro rehabilitation services in the North West, into a more independent residential setting with a downgraded level of support.

Scan the QR code to read more →



Commitment 3: Growth & innovation- Investment & digitisation

Investment

Our commitment to continuous improvement ensures the delivery of high-quality support, empowering the people we support to achieve their goals in modern, personalised environments.



Transforming National Neurological Services (NNS)

Across our six NNS sites, four investment projects have reached key milestones, with upgrades enhancing services to better meet the rehabilitation needs of those recovering from an acquired brain injury.



Scan the QR code
← to read more

Transforming Integra Community Living Options

Investment refurbishments to enhance our specialist business in Wales continue, with work at Avondale and Elm Lodge now complete. Upgrades include sturdier, longer-lasting furniture, along with brighter, homelier spaces.



Scan the QR code
← to read more

12

major
refurbishments
completed

£45,000+

invested in
refurbishments

1,246

facilities helpdesk
jobs completed

Digitisation

We continue our digital journey to implement processes and platforms that improve the quality of support.

Staying connected, every step of the way

This year we introduced the Nourish Family Portal, an easy and secure way for families, friends, and advocates to stay up to date on all aspects of a person's daily life.

With a person's permission, they can be given access to the portal, where updates appear instantly as support workers record them, from a favourite activity to a simple photo from the day. It means they no longer have to wait for a phone call or a visit to feel close to what's happening; they can dip in whenever they like and feel reassured the person is well cared for.

The rollout has been met with praise, with many saying it's brought real peace of mind and a stronger sense of connection to daily life in the homes of the people we support.

Strengthening governance and oversight

We launched a centralised system to record, track, and monitor maintenance and property enquiries across all residential services. Since its launch, the platform has received 1,865 maintenance requests, with 98.5% of these completed. The system has improved visibility, accountability, and insights, enabling proactive decision-making, compliance, and the creation of safe, well-maintained environments.

Streamlining medication management

We began rolling out proxy ordering across services in a phased approach, making it easier to manage medication requests. The change is expected to reduce admin for support colleagues, improve efficiency, and help ensure prescription requests are accurate while strengthening collaboration with GPs and pharmacists.

Enhancing healthcare access

The rollout of GP Connect is enabling authorised colleagues to access GP records securely and in real time. This initiative will improve communication with healthcare professionals, reduce delays in obtaining essential clinical information, and support informed decision-making, thereby enhancing the quality of support.

"I have been using the portal very regularly because it is so nice to see what my son is doing, the activities he has, and how he is feeling. It is very easy to sign in from both my computer and mobile, so very convenient. The information is very clear, and if the carers upload photos, they are a joy to see."

Parent of a person we support



Commitment 4: Our people

The almost 3,000 colleagues working with people in their homes and at our support offices across England and Wales are the beating heart of National Care Group.

Aligned with our values of Passion, Empowerment, Respect and Collaboration, they are supported to unlock their potential through a meaningful, fulfilling and rewarding career in a safe and inclusive environment.

Welcoming new colleagues, enhancing our onboarding journey

There is a role for everyone at National Care Group who has the right attitude and potential, and who shares our values.

Over 900 roles were offered to candidates this year, including 19 re-hires. We welcomed 122 new colleagues through our Refer a Friend bonus incentive scheme. The scheme continues to be a key recruitment driver, with colleague recommendations integral to supporting our mission to be an employer of choice.

Access to our centrally controlled applicant tracking system, Tribepad, was extended across our operational regions. This allowed team managers to access real-time hiring information, improving rota-planning efficiency.

With over 400 sponsored colleagues, we partnered with immigration technology platform Borderless to ensure all sponsorship processes and documentation remain compliant. We adapted our resourcing strategy to mitigate the risk and impact of the UK Government’s changes to health and care visa immigration policies.

Wellbeing and belonging

The emotional, physical and financial wellbeing of colleagues is a priority. Our Wellbeing and Equality, Diversity and Inclusion policies are ever-changing to reflect our ongoing commitment to being an inclusive organisation and to creating a supportive workplace where everyone can thrive.

Our Better Life at Work campaign was introduced to inform colleagues about the benefits of the upcoming changes in employment law, which are part of the Employment Rights Act 2025.

Introduced in 2024, the Stream financial wellbeing app now supports over 2,100 colleagues, helping them gain confidence in managing their finances, build healthy money habits, and access support. Over 1,800 are actively budgeting and saving, with a third saving for the first time ever. Over 800 colleagues are managing costs through flexible pay.

Supported by Stream, National Care Group was a finalist in the Best Financial Wellbeing Strategy category at the Employment Benefits Awards.

Unlocking potential through career progression

We filled 59 vacancies internally, with 54 of the roles being internal promotions. Colleagues progressed from Support Worker to Senior or Team Leader and from Team Leader to Service Manager.

One colleague progressed from an operational business administration role to a People & Culture Advisor role within the People & Culture Team.

Unlocking potential through learning

We are committed to supporting our colleagues in flourishing in their careers and ensuring they are equipped with the right skills, knowledge and confidence. Ongoing investment, the provision of learning to support colleagues in their roles, and their commitment are what really make a difference.

This year, almost 400 of our dedicated colleagues were working towards a professional qualification. There were over 200 courses completed and just shy of 100 new enrolments.

As an early adopter of the Department of Health and Social Care workforce pathway and a contributor to its framework development, the Talent Development team began planning its organisation-wide rollout. Operational colleagues were encouraged to participate in implementation focus groups to help shape its delivery.

The 31 colleagues participating in our leadership development programme completed a combination of Team Leader Care Skills (for seniors, team leaders or those aspiring to such roles) or Leadership Unlocked (for registered managers and heads of support functions).

We introduced the Oliver McGowan Tier 1 Part 2 course, which was rolled out to colleagues.



Our learning in numbers



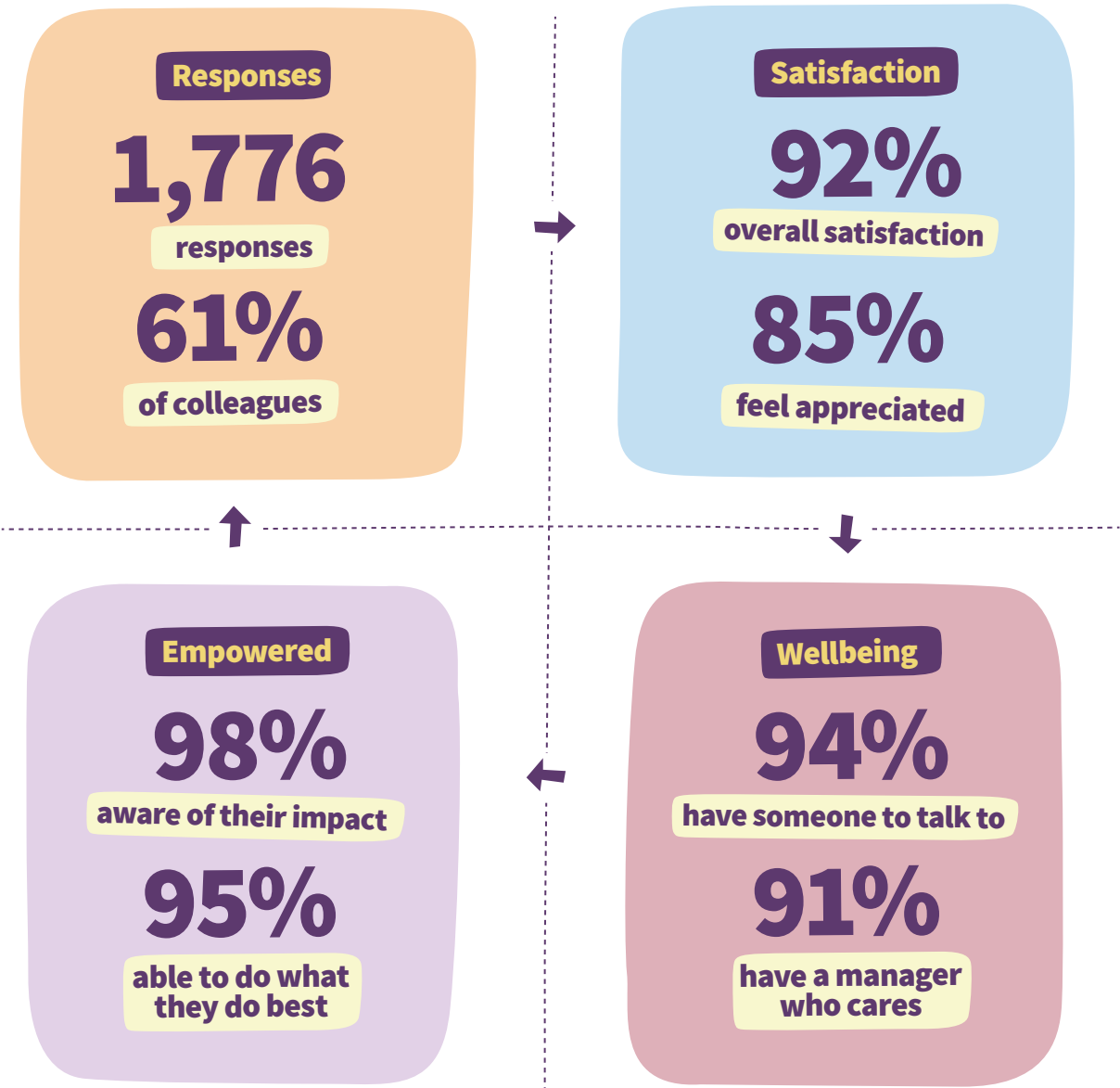
Share of voice

Our Colleague Forum was relaunched to give voice to a broader and more diverse range of colleagues. As a result, we have representation from almost every operational and support function team across the organisation. Forum representatives meet every quarter for open discussions on a variety of subjects, reporting directly to the Exec Team and Board, and ensuring everyone’s voice is heard to support a better working life.

The annual colleague survey results reflected a more positive work environment, with an overall satisfaction score of 92%.

Based on the questions asked, 98% of respondents said they are aware of the impact they have in supporting our mission. 95% say that every day at work they can do what they do best. 94% say they have the training, support and equipment to do their job well. 92% feel they could learn and develop at work.

Our colleague survey in numbers



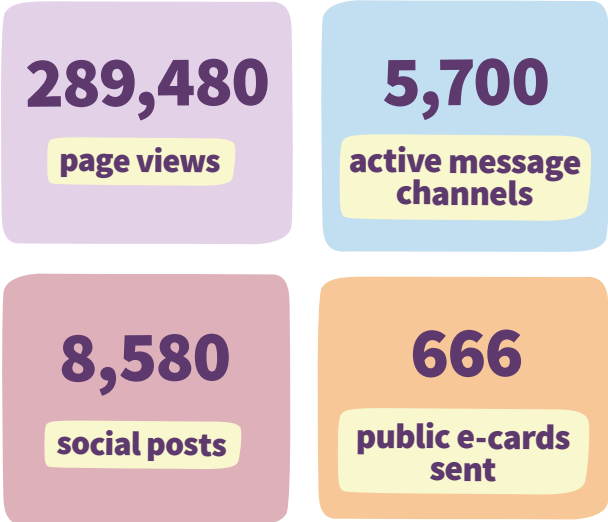
An engaged workforce

As the central hub for internal communications, our colleague engagement app, Engage, continues to evolve and grow. Usage achieved a record high with 98% of colleagues actively using the app.

Used as a source of information and for engaging with one another, the app saw 8,580 posts shared to the feed and 666 public peer-to-peer e-cards sent.

Halloween and Christmas remain the most popular seasonal engagement campaigns. This year, a new annual gardening competition was launched – Buds to Boom promotes the creativity, sustainability and therapeutic benefits of gardening, gardening projects and outdoor spaces.

Engage in numbers



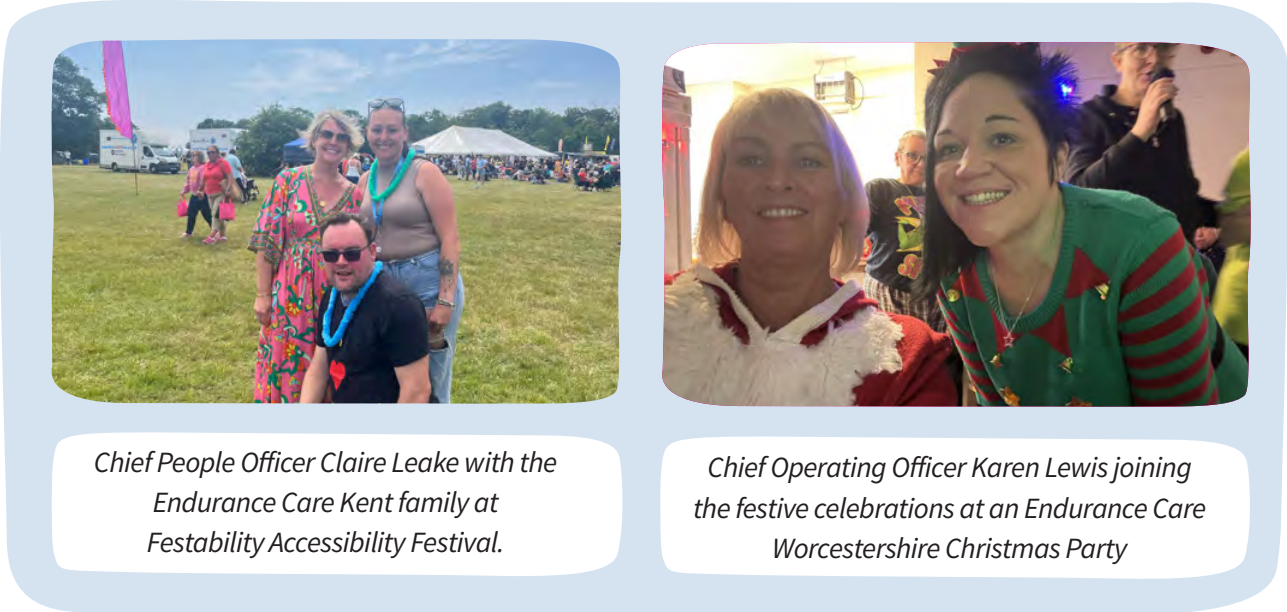
In conversations with our leaders

Open conversations across all levels of the organisation contribute to a positive workplace culture.

Our colleagues are assured of the freedom to speak up and are encouraged to share feedback. They have visibility into, and direct lines of communication with, the entire Executive Team. The informal Tea & Chat sessions they host regularly give colleagues the opportunity to share any thoughts or questions.

At the National Care Group Annual Awards Winner Celebration Day, they spent time with award-winning colleagues, celebrating their achievements with them personally.

The Executive Team continues to prioritise time on the road to get to know colleagues, their roles, and the communities where they live and work. They also make time to personally present long-service and outstanding achievement awards.



Celebrating our colleagues

Our annual awards recognise our exceptional colleagues, those who make great things happen at National Care Group.

Regional awards were introduced to celebrate more of our colleagues' incredible efforts from the 400 or so nominations received. Finalists from across our four operational regions were selected ahead of our annual conferences.

Our senior leaders came together in the first quarter of the new financial year for regional leadership conferences held across the country. Led by our Regional Operations Directors, the conferences brought management and support teams together to reflect on the previous year and look ahead, all in pursuit of our shared vision and values. Each conference concluded with regional award presentations, with winners going on to be shortlisted for our National Care Group Annual Awards.

National winners were then selected by our Executive Team and guest judges.

To recognise colleagues' achievements in bringing their communities together and to reflect our sustainability efforts, we introduced a new Community Champion award.



Guest judges Elliott and Brenda reviewed the nominations alongside Executive Team judges.



Annual Awards Celebration Day

Members of our Executive Team hosted a Celebration Day in honour of the national winners of the 2025 National Care Group Awards. In recognition of their hard work and achievements, winners, along with a companion, joined them for lunch on board a scenic river cruise in London.

The event made for a wonderful afternoon in appreciation of our 2025 winners.



Scan the QR code
← to read more

The Outstanding Achievement Awards continue to celebrate our brilliant colleagues throughout the year.

In addition to the many local recognition schemes in place across the organisation, the Outstanding Achievement Awards recognise a colleague or team at a national level.

A monthly winner is chosen from the nominations received, with an overall winner being selected as part of the Annual Awards programme.

Scan the QR code
to read our winners' full stories →



April 2025:
Essential Care
& Support Team



August 2025:
Aluka,
Jamesons Residential



December 2025:
Lauren & Alison,
Endurance Care



May 2025:
Mandy,
Affinity Supporting People



September 2025:
Primrose House Team,
Wellington Support



January 2026:
Tunde and Eddie,
Endurance Care Kent



June 2025:
Dawn, Endurance Care
Worcestershire



October 2025:
Craig, Learning &
Development Team



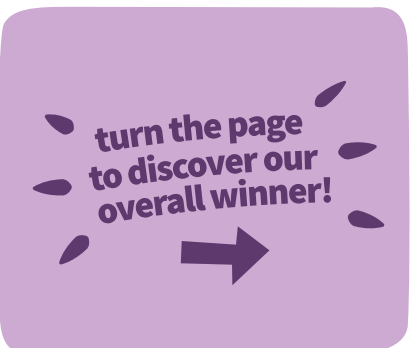
February 2026:
8 Acres Team,
Westward Care



July 2025:
Rachael,
8 Acres, Westward Care



November 2025:
Rebecca,
Finance Team



turn the page
to discover our
overall winner!



Outstanding Achievement Awards 2025/26 - Our overall winner



Callum, Integra Community Living Options, Wales
Nominated for his exceptional professionalism whilst supporting people to keep safe and well.

Despite being new to his role, Callum's actions demonstrated how much he wants to make a real difference. He quickly found his feet and made a strong impression on those around him.



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Together We Care Awards win for Caewern Lodge

The team at Caewern Lodge, one of our Integra specialist mental health services in Wales, was named Team of the Year at the prestigious Together We Care Awards.

The awards are Wales' annual celebration of excellence in social care and support.



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Loyalty and long service

Colleague loyalty continues to improve year on year. Turnover decreased from 20.89% to 18.19%. A reduction of 2.7% year on year and 4.91% below the sector average*.

Colleague loyalty in numbers

24.58%

2023/24 colleague turnover



20.89%

2024/25 colleague turnover



18.19%

2025/26 colleague turnover

We continue to acknowledge career milestones of 5, 10, 15, 20 and 25+ years. Our Work-I-Versary scheme celebrating significant work anniversaries is in place to show our appreciation for our colleagues' commitment and loyalty.

We celebrated 229 colleagues' career milestones, totalling 1,945 years of service.



Celebrating 30 years: Richard Mason, Jamesons Residential with Mike Ranson



Celebrating 10 years: Catherine Carver, Essential Care & Support, with Mike Cleasby



Special anniversary celebrations at Regent College



Our specialist education provider, Regent College, celebrated its 25-year anniversary.

Led by college Principal Wendy Williams, who also celebrated her 25-year work anniversary, colleagues and learners came together to mark the occasion and reflect on the college's achievements over the years – providing specialist education to over 1,000 young people, working alongside over 10 local authorities.



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plus our commitment,
changes lives.**

