



CinnamonHubs

BEST START FAMILY HUB & YOUTH HUB PLATFORM

In Collaboration with



City of
Doncaster
Council



Introduction

CinnamonHubs is a secure, cloud based platform designed to support the operational, governance and reporting requirements of Best Start Family Hubs & Youth Hub services.

Developed in collaboration with the City of Doncaster Council CinnamonHubs provides a configurable and scalable solution capable of supporting multiple hub locations, outreach settings and delivery partners through a single application.

Bringing key information and workflows together in one place, CinnamonHubs helps teams manage engagement with families, children and young people, coordinate support across services and maintain clear, auditable records of activity and outcomes .

CinnamonHubs is ready for deployment with further capabilities continuing to expand the platform. The current collaboration with the City of Doncaster council is scheduled for launch January 2027.

Core Platform Capabilities

Linked Family Records

Links parents, carers and children within a family record, providing a whole family view of engagement and support.

Governance & Audits

Maintains audit trails and permission controls to support accountability & information governance.

Engagement Capture

Captures activity, attendance and service interactions across multiple locations and delivery providers.

Data Quality

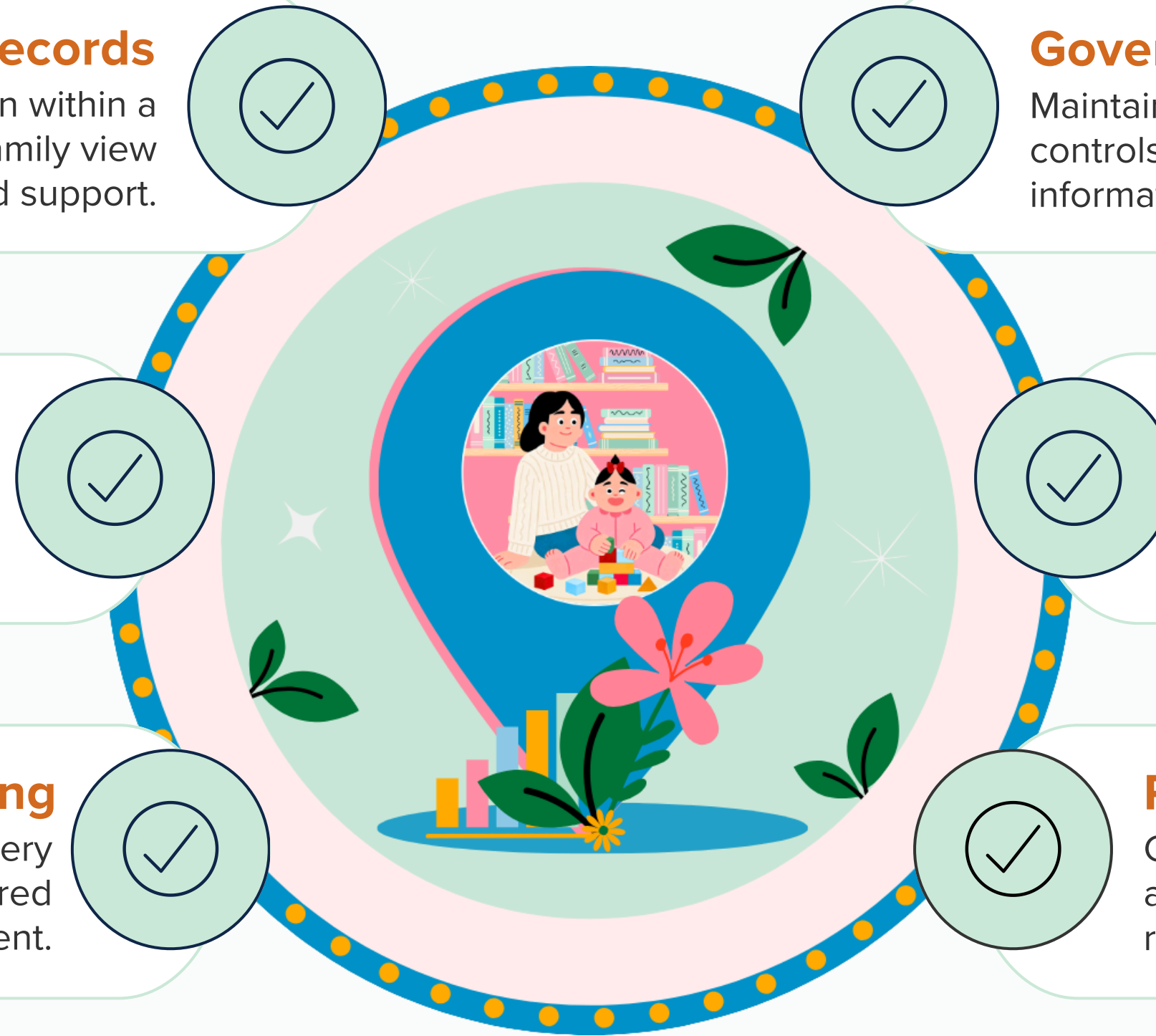
Uses validation rules and guided data entry for data completeness and consistency.

Multi Agency Working

Brings council teams and delivery partners together within a shared environment.

Reporting

Creates a reliable foundation for analysing reach, engagement and recorded outcomes.



From Engagement to Outcome

CinnamonHubs brings together the core processes involved in delivering and evidencing Best Start Family Hubs and Youth Hub services.

The following pages illustrate these capabilities, showing how CinnamonHubs supports connected records, auditable activity and coordinated service delivery across family and youth hubs.



Doncaster
HUB MANAGER

Families & Members

Members

Families

Events & Attendance

Settings

Profile

Logout

Members

121 Members

Search: First Name, Last Name, D.O.B

Q

Filters

Sort

All Members

Recently Viewed

Recent Activity

CB

Catherine Bennet

Bennet Family • DOB 23 Aug 1964 • AG6 1MS

Active

Last attended today

JB

John Bennet

Bennet Family • DOB 05 Aug 1959 • HNG 62Z

Active

Last attended today

SB

Sarah Bennet

Bennet Family • DOB 28 Nov 1956 • DJ3 6PD

Inactive

Last attended 8 months ago

KB

Katherine Brooks

Brullen Family • DOB 07 Feb 1979 • KN8 9MB

Active

Last attended today

DB

Debbie Brullen

Brullen Family • DOB 16 Sep 2023 • KN8 8PS

Active

Last attended today

FB

Francesca Bacon

Bacon Family • DOB 04 Jul 2020 • BH3 9GY

Active

Last attended today

ZB

Zara Bacon

Bacon Family • DOB 12 Feb 1990 • BH3 9GY

Active

Last attended today

OC

Oliver Curtis

Lexus Family • DOB 01 Mar 1974 • DO3 4EW

Active

Last attended today

BC

Bruce Curtis

Jason Family • DOB 23 Nov 1954 • MJ5 8JU

Active

Last attended today

←

1

2

3

→

+ Add Member

Doncaster
HUB MANAGER

Families & Members

Members

Families

Events & Attendance

Settings

Profile

Logout

Families & Members > Members > Catherine Bennet

CB

Catherine Bennet

Age 46
Bennet Family • DOB 23 Aug 1979 • MS15 4LJ

Active

Register for Event

Overview

Family

Events

Notes

Additional Needs

Personal Details

EDIT

FIRST NAMECatherine

MIDDLE NAMELisa

GENDERFemale

STATUSActive

REGISTERED SETTINGRossington Childrens Centre

LIVED AT SETTINGTickhill Family Hub

LAST NAMEBennet

DOB23 Aug 1979

ETHNICITYBlack British - African

DATE JOINED12 Jun 2026

Contact Information

EDIT

ADDRESS11 Close Terrace, Salford, Manchester

POSTCODEMS15 4LJ

TELEPHONE0987 643468

Additional Needs

VIEW ALL →

ASD - Autistic Spectrum Disorder

SLCN - Speech, Language & Communication Needs

Family

VIEW ALL →

BF

Bennet Family

3 Members

Events

VIEW ALL →

LAST ATTENDED

13 JUN 2026

Tuesday Drop-in

Rossington Childrens Centre

Notes

+ ADD

MOST RECENT

2 Jun 2026 • L.Davis

"Catherine was engaged and confident in todays session..."

VIEW ALL →

- 01

Role Based Access Controls

Provides controlled access for council staff and delivery partners through configurable user permissions.
- 02

Digital Membership Registration

Captures demographic and locally defined information through customisable digital registration forms.
- 03

Additional Needs Recording

Records additional needs and displays prominent indicators within member records to improve visibity for teams.

Doncaster
HUB MANAGER

Families & Members

Members

Families

Events & Attendance

Settings

Profile

Logout

Families

50 Families

Search: First Name, Last Name, D.O.B

Q

Filters

Sort

All Families

Recently Viewed

Recent Activity

BF

Bennet Family

3 Members

1 Inactive2 Active

Last active today

Sarah Bennet

Grandmother • DOB 28 Nov 1956 • DJ3 6PD

Inactive

Last attended 8 months ago

Catherine Bennet

Mother • DOB 23 Aug 1979 • AG6 1MS

Active

Last attended today

Charlie Atkins

Child • DOB 10 Nov 2020 • AG6 1MS

Active

Last attended today

+ Add member to this family

CA

Calamar Family

2 Members

2 Inactive0 Active

Last active 10 months ago

ED

Edwards Foster Family

9 Members

2 Inactive7 Active

Last active 2 days ago

GR

Green Family

4 Members

0 Inactive4 Active

Last active 4 days ago

HA

Harper Family

8 Members

2 Inactive6 Active

Last active 1 day ago

LE

Lewis Family

2 Members

2 Inactive0 Active

Last active 5 months ago

←

1

2

3

→

Doncaster
HUB MANAGER

Families & Members

Members

Families

Events & Attendance

Settings

Profile

Logout

Families & Members > Families > Bennet Family

BE

Bennet Family

3 Members

1 Inactive2 Active

Last active today

Overview

Notes

Family Members

EDIT

SB

Sarah Bennet

Grandmother • Age 69 • DJ3 6PD

Inactive

Last attended 8 months ago

BE

Catherine Bennet

Mother • Age 46 • AG6 1MS

Active

Last attended today

CA

Charlie Atkins

Child • Age 5 • AG6 1MS

Active

Last attended today

Notes

+ ADD

MOST RECENT

2 Jun 2026 • L.Davis

Both Mother and child engaged well in todays session. Entire family to be invited to stay and play session next week at Rossington Children Centre...

VIEW ALL →

04

Linked Family Records

Links members within family records, creating a clear view of family engagement across services.

05

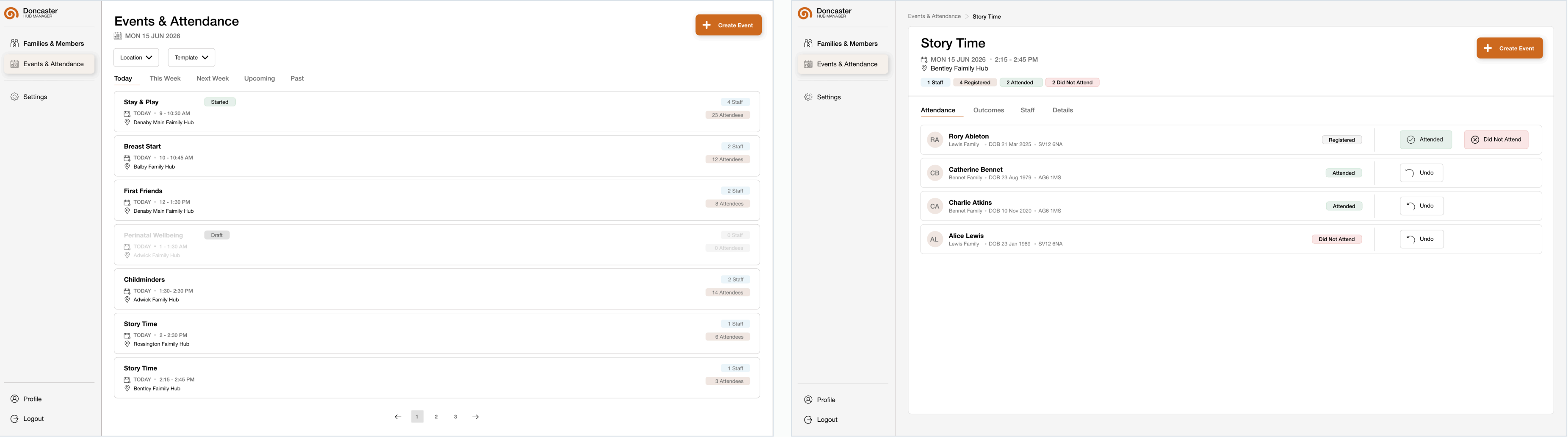
Fully Auditable Notes

Maintains a complete history of notes, updates and user activity through a fully auditable record.

06

Engagement Recording

Captures contact and event themes, outcomes and signposting activity within a single record.



07 Multi Hub Management

Brings together hub locations , spoke venues and outreach settings within a single application.

08 Event & Staff Management

Provides oversight of events, contacts, activities and staff allocation across all hub services.

09 Attendance Tracking

Records attendance for both registered and non registered individuals across all family hub and youth hub locations.

Expanding the Platform

As part of the ongoing collaboration with the City of Doncaster Council CinnamonHubs is being extended to enhance reporting and analytics alongside the migration of historical records from existing systems.





#1

Reporting & Analytics

Expanded reporting and analytical capabilities to support service oversight, performance monitoring and evidence based decision making.

#2

Historical Data Migration

Tools and processes to support migration of relevant historical service data helping build a more complete service view over time.

DO MORE WITH

CinnamonHubs

CinnamonHubs includes additional modules that can be configured and introduced to meet requirements of individual services and delivery models.

These modules extend the platforms capabilities across digital access, early intervention and NHS number tracing .





#1

Digital Access & Engagement

- Self service membership and booking
- Automated confirmations & reminders

#2

Assessment & Early intervention

- Digital assessments & questionnaires
- Referral and signposting management

#3

NHS Number Integration

- NHS Number validation and record matching through PDS integration

Summary

CinnamonHubs is designed to connect families, services and community partners through a single application, support daily delivery of Best Start Family Hub and Youth Hub services and enable organisations to coordinate support, evidence service reach, activity and outcomes and use data to strengthen service oversight and development.

Further Information

For further information regarding CinnamonHubs, please contact



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