

ALREADY PARTNERING WITH:



A Strategic Partnership to Support Sustainable Local Authority Services

**DELIVERING CAPACITY, COMPLIANCE AND QUALITY
ACROSS ADULT AND CHILDREN'S OCCUPATIONAL THERAPY**

The Occupational Therapy Service (TOTS)

April 2026



A Strategic Partnership to Support Sustainable Local Authority Services

Delivering Capacity, Compliance and Quality across Adult and Children's Occupational Therapy

Local Authorities across the UK are facing unprecedented demand on Occupational Therapy services. Rising referral volumes, workforce shortages (including the impact on skill mix within the workforce due to succession planning), delayed hospital discharges, increasing complexity of need, and financial pressures are placing significant strain on statutory duties across both Adult Social Care and Children's Services.

Partnering with TOTS provides an immediate, scalable solution to reduce waiting lists, improve service performance, and deliver sustainable system-wide efficiencies – while maintaining a strong person-centred focus.

Supporting Local Authorities to Address Today's Key Challenges

Local Authorities are currently experiencing:

- Growing OT waiting lists impacting statutory assessment timescales
- Increased manual handling risks and complex care packages
- Pressure to deliver Care Act compliant, strengths-based interventions
- Workforce recruitment and retention challenges
- Rising demand across children's disability services and SEND pathways
- Financial constraints requiring innovative cost-effective solutions

- Challenges when triaging/redirecting health vs social care funding
- Delays in hospital discharge and reablement capacity
- Need for skilled training and competency development within frontline teams

TOTS offers a targeted partnership approach that delivers rapid operational impact and long-term service resilience.



Our Specialist Service Offering

1. Occupational Therapy Waiting List Management

We provide experienced Occupational Therapists to deliver targeted assessment and intervention programmes across adult and paediatric caseloads.

Impact for Local Authorities:

- Rapid reduction in DFG waiting times
- Improved statutory performance indicators
- Increased service user satisfaction
- Prevention of escalation to higher-cost care provision
- Release of internal OT capacity
- Efficient management of concessionary travel applications

2. Optimal Handed Care Reviews

Our evidence-based reviews ensure care provision is proportionate, safe and outcome-focused.

Benefits include:

- Reduction in over-prescribed care packages
- Improved independence and dignity for adults and children
- Significant financial efficiencies
- Enhanced risk management and compliance
- Increased availability of care hours across the local system

5. Reablement Service Design and Transformation

TOTS supports Local Authorities to design or redesign adult and transitional reablement pathways.

We deliver:

- Reduction in over-prescribed care packages
- Improved independence and dignity for adults and children
- Significant financial efficiencies
- Enhanced risk management and compliance
- Increased availability of care hours across the local system

4. Trusted Assessor Training

We deliver structured training programmes enabling frontline staff to undertake safe, proportionate equipment and adaptations

Outcomes:

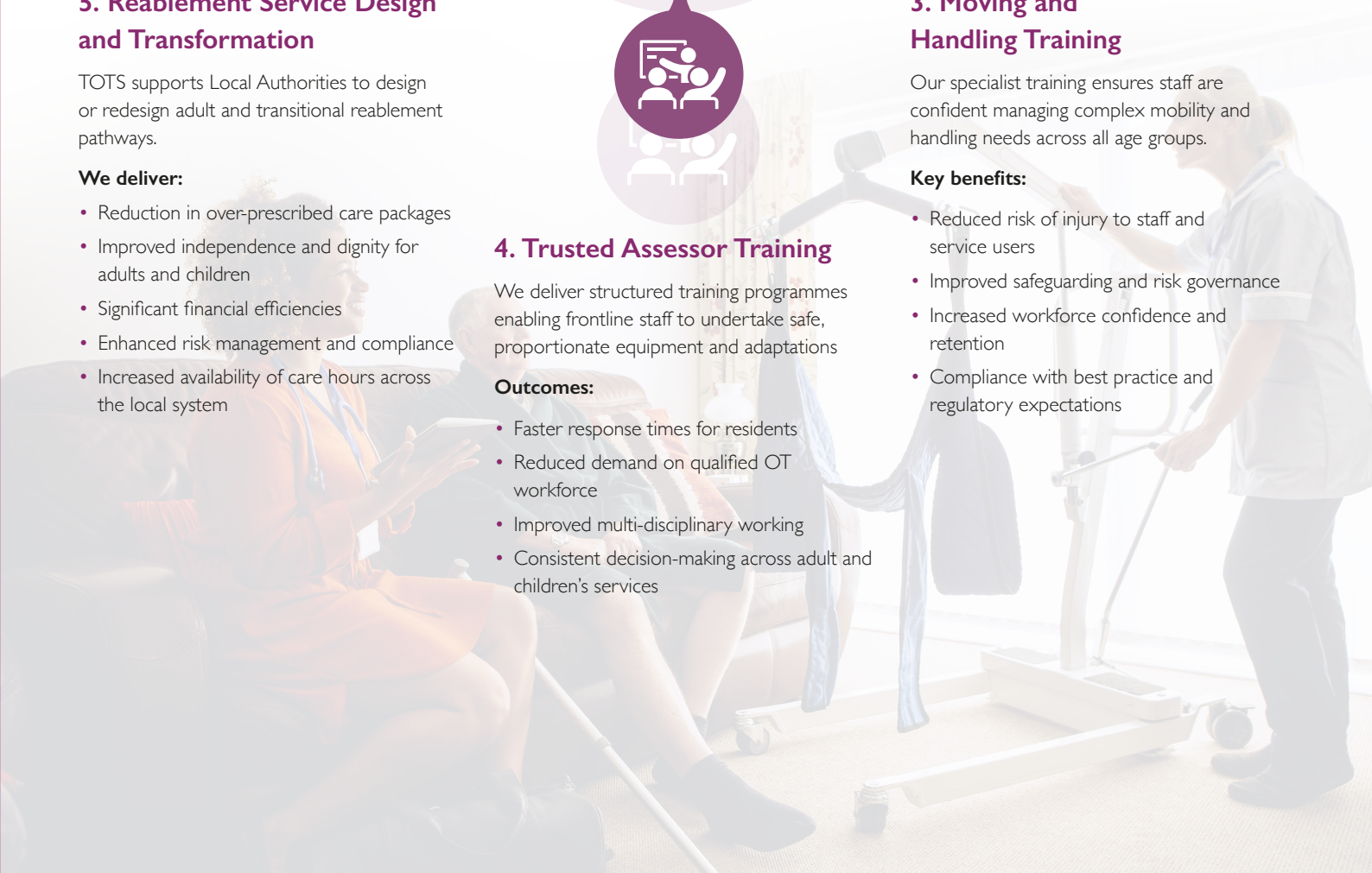
- Faster response times for residents
- Reduced demand on qualified OT workforce
- Improved multi-disciplinary working
- Consistent decision-making across adult and children's services

3. Moving and Handling Training

Our specialist training ensures staff are confident managing complex mobility and handling needs across all age groups.

Key benefits:

- Reduced risk of injury to staff and service users
- Improved safeguarding and risk governance
- Increased workforce confidence and retention
- Compliance with best practice and regulatory expectations



ALREADY PARTNERING WITH:



A Whole-System Approach Across Adult and Children's Services



TOTS understands the importance of life-course pathways. Our services support:

- Early intervention within children's disability and SEND services
- Safe transitions into adult social care
- Independence and wellbeing for working-age adults and older people
- Prevention-focused practice reducing long-term care dependency

By aligning practice across service areas, Local Authorities can achieve greater continuity, improved outcomes and better use of resources.

A Strong Return on Investment



Outsourcing targeted OT programmes to TOTS enables Local Authorities to:

- Deliver measurable financial savings
- Increase system-wide care capacity
- Improve inspection readiness and regulatory compliance
- Enhance resident independence and quality of life
- Reduce pressure on overstretched internal services

Our programmes are designed to deliver both immediate operational relief and long-term transformational change.



A Transformational Delivery Model



Our partnership model combines:

Strategic Support

- Service reviews and improvement planning
- Policy and pathway development
- Data-driven performance frameworks

Operational Delivery

- Direct assessment and review programmes
- Waiting list reduction projects
- Quality assurance and outcome reporting

Workforce Development

- Trusted Assessor programmes
- Moving and Handling competency frameworks
- Skills development for social care and education teams

Long-Term Sustainability

- Knowledge transfer to internal teams
- Embedded best practice processes
- Clear exit strategies ensuring lasting impact

Partner with TOTS

A strategic partnership with The Occupational Therapy Service provides Local Authorities with the expertise, flexibility and capacity needed to meet current challenges and plan confidently for future demand.

Next steps:

We would welcome the opportunity to explore how a tailored programme could support your Adult Social Care and Children's Services priorities.

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